

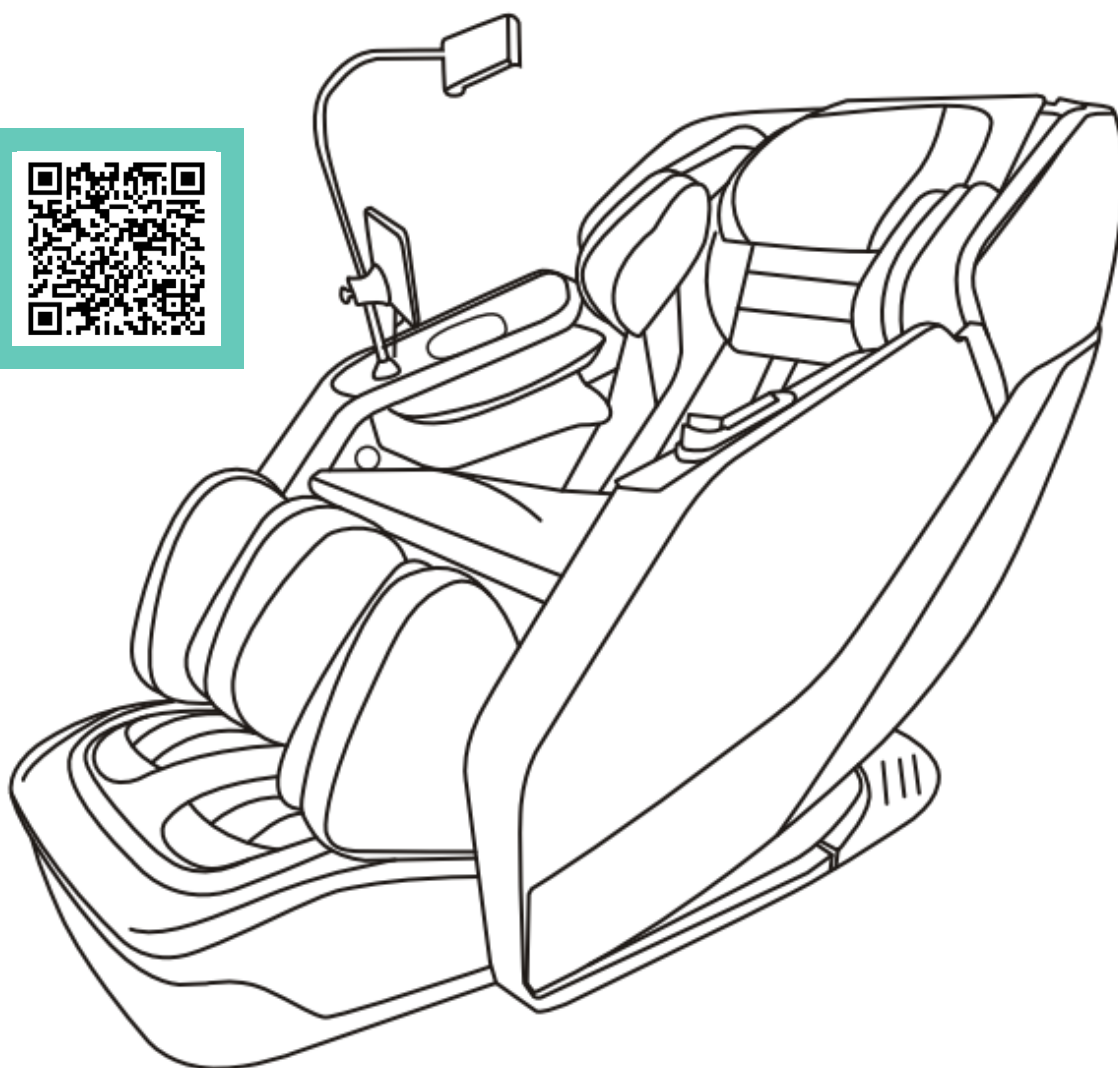


LUXCLOUD SIGNATURE 4D MASSAGE CHAIR

USER MANUAL



Find the
Digital Manual
Online



Product may vary slightly from the item pictured due to model upgrades.



**Read all instructions carefully before using this product.
Retain this owner's manual for future reference.**

NOTE:

This manual should not be used to guide your purchasing decision. Your product, and the contents inside its carton, may vary from what is listed in this manual. This manual may also be subject to updates or changes. Updated manuals are available through our website at www.lifespanfitness.com.au



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I. IMPORTANT SAFETY INSTRUCTIONS



WARNING

Read all safety instructions before using the massage chair. Incorrect use may result in injury, electric shock, fire or product damage.

GENERAL SAFETY

- Use this appliance only for its intended purpose, as described in this manual. Do not use attachments or accessories not recommended by the manufacturer.
- This product is intended for indoor, domestic use only. It is not designed for commercial or medical use.
- Do not operate the chair if the power cord or plug is damaged, if the chair is not operating normally, or if it has been dropped, damaged or exposed to water.
- Keep the power cord away from heated surfaces. Do not pull, carry or move the chair using the power cord.
- Do not insert or drop objects into any opening. Keep air outlets free from lint, hair, dust and other obstructions.
- Do not use the chair where aerosol products are being used or where oxygen is being administered.
- Do not cover the chair during operation, as heat may build up and cause malfunction or fire.
- Do not stand, sit or place heavy objects on the backrest, armrests, leg rest or decorative panels.
- Do not use the chair with wet skin or damp clothing, and do not touch the power plug with wet hands.
- Do not operate the chair during a lightning storm. Switch off and unplug the chair.

CHILDREN AND SUPERVISION

- Children must be supervised by an adult when near the massage chair.
- Do not allow children to climb on, play with or operate the chair.
- People with limited mobility, impaired judgement or difficulty communicating must not use the chair without appropriate supervision.

MEDICAL WARNINGS

Consult a physician before use if you have a medical condition, are pregnant, have recently undergone surgery or are unsure whether massage is suitable for you.

- Do not use the chair without medical approval if you have heart disease, high blood pressure, osteoporosis, thrombosis, spinal injuries, severe skin conditions, malignant tumours, fever or other serious health conditions.

- Do not use the chair when intoxicated, extremely tired, unwell, overly hungry or immediately after a large meal.
- Do not use the chair as a substitute for medical diagnosis or treatment.
- Stop using the chair immediately if you experience pain, dizziness, nausea, numbness or any other unusual discomfort. Seek medical advice where required.

SAFE USE DURATION

- The default massage cycle is approximately 15 minutes.
- Avoid continuous use for more than 30 minutes. Allow the chair to rest for at least 10 minutes before starting another session.
- Avoid concentrating massage on one area for an extended period. Begin with a low intensity and increase gradually as required.

POWER AND ELECTRICAL SAFETY

- Connect the chair only to a properly installed power outlet that matches the voltage shown on the product rating label.
- Plug the chair directly into a suitable wall socket. Avoid using damaged extension leads or overloaded power boards.
- Switch off all functions before unplugging the chair.
- Unplug the chair after use, before cleaning and before moving it.
- Do not dismantle, repair or modify the chair. Electrical and mechanical repairs must be completed by an authorised service technician.

II. PREPARATION BEFORE USE

BEFORE USING THE CHAIR

- Place the chair on a flat, stable and non-slip surface.
- Allow sufficient clearance around the chair for the backrest and leg rest to move freely.
- Check that children, pets and objects are clear of all moving parts before adjusting the chair.
- Remove jewellery, watches and items from your pockets before sitting in the chair.
- Inspect the power cord, plug, upholstery and moving sections for damage before each use.
- If the chair has been moved from a cold environment into a warm room, leave it at room temperature for at least one hour before use to reduce the risk of condensation affecting the electrical components.

AFTER USE

- Return the backrest and leg rest to their original positions before leaving the chair.
- Switch off the chair using the main power switch, then unplug it from the wall socket.
- Store the controller securely and keep the chair away from children.

DAILY CHECK

Stop using the chair and contact your distributor or an authorised service technician if you notice any of the following:

- A scorched or burning smell.
- Intermittent power when the cord is moved.
- An unusually hot power cord or plug.
- Abnormal vibration, noise, movement or damage.
- Liquid spillage, exposed internal components or torn upholstery.

III. GROUNDING INSTRUCTIONS

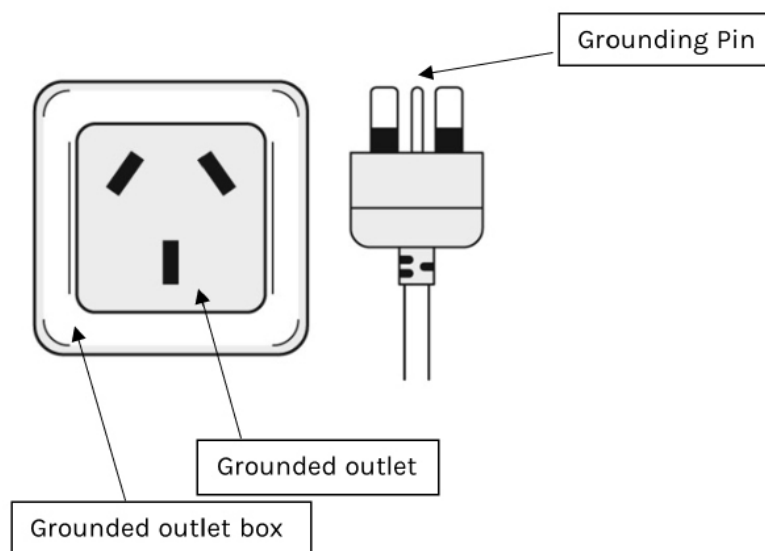
This product must be grounded. Grounding provides the least resistance for electrical current and will reduce the risk of electric shock. The plug must be plugged into an appropriate outlet that is professionally installed and grounded in accordance with all local codes and ordinances. Ensure that the product is connected to an outlet which contains the same configuration as the plug. Do not use an adaptor for this product.

This product is for use on a nominal circuit and has a grounding plug that looks like the plug illustrated in sketch A. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Danger: Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a certified electrician if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by an electrician.

WARNING

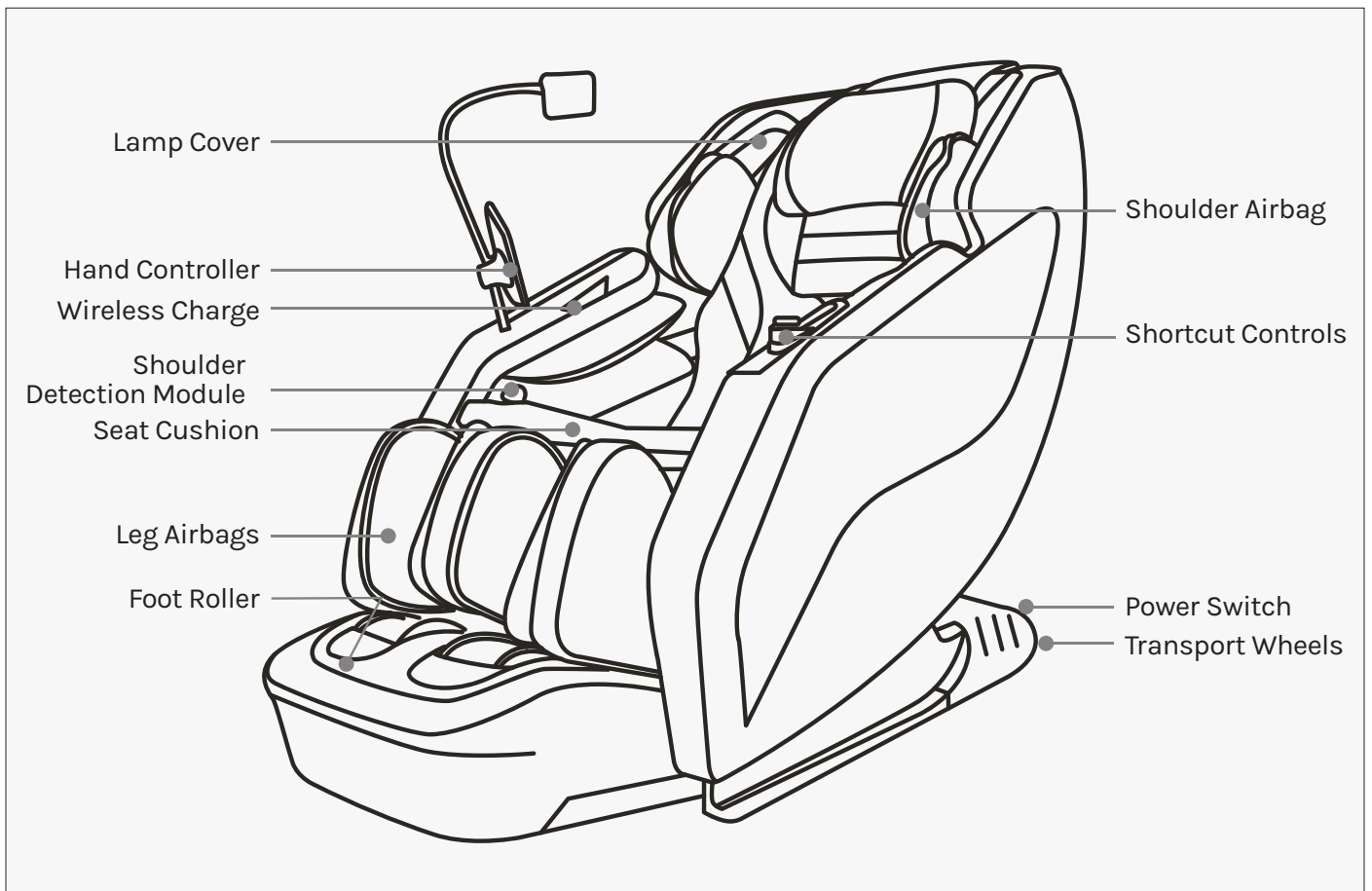
- NEVER use a ground fault circuit interrupt (GFCI) wall outlet with this Chair. Route the power cord away from any moving part of the Chair including the elevation mechanism and transport wheels.
- NEVER operate the Chair using a generator or UPS power supply.
- NEVER remove any casing without first disconnecting AC power.
- NEVER expose the Chair to rain or moisture. This Chair is not designed for use outdoors, near pools or in any other high humidity environment.



IV. PRODUCT COMPONENTS

The LuxCloud Signature combines full-body massage functions with an ergonomic recline system for comfort and relaxation.

- Dual massage mechanisms with four massage heads for coordinated upper- and lower-body massage.
- Massage coverage for the neck, back, waist, hips and buttocks.
- Approximately 20 airbags positioned around the shoulders, arms and legs for compression massage.
- Multiple massage techniques with adjustable movement, speed, width and intensity settings.
- Three-level air pressure adjustment.
- Backrest recline adjustment from approximately 115° to 155°.
- Three zero-gravity recline positions.
- Waist and calf heating, with a gradual warming range of approximately 35–45°C.
- Massage timer settings from 5 to 30 minutes.
- Extended SL guide rail for continuous massage coverage.
- Built-in Bluetooth audio and side LED lighting.
- Wireless charging pad for compatible devices.



Component	Description
Lamp cover	Provides ambient lighting above the chair.
Hand controller and wireless charging area	Provides access to the touchscreen controls and charging surface.
Shoulder detection module	Detects shoulder height at the beginning of a massage.
Seat cushion	Supports the user during operation.
Shoulder airbags	Provide compression massage around the shoulders.
Arm airbags	Provide compression massage around the arms and hands.
Leg airbags	Provide compression massage around the calves.
Foot rollers	Provide rolling massage under the feet.
Shortcut controls	Provide quick access to commonly used functions.
Main power switch	Turns the chair power supply on or off.
Transport wheels	Assist with moving the chair over short distances.

V. USAGE

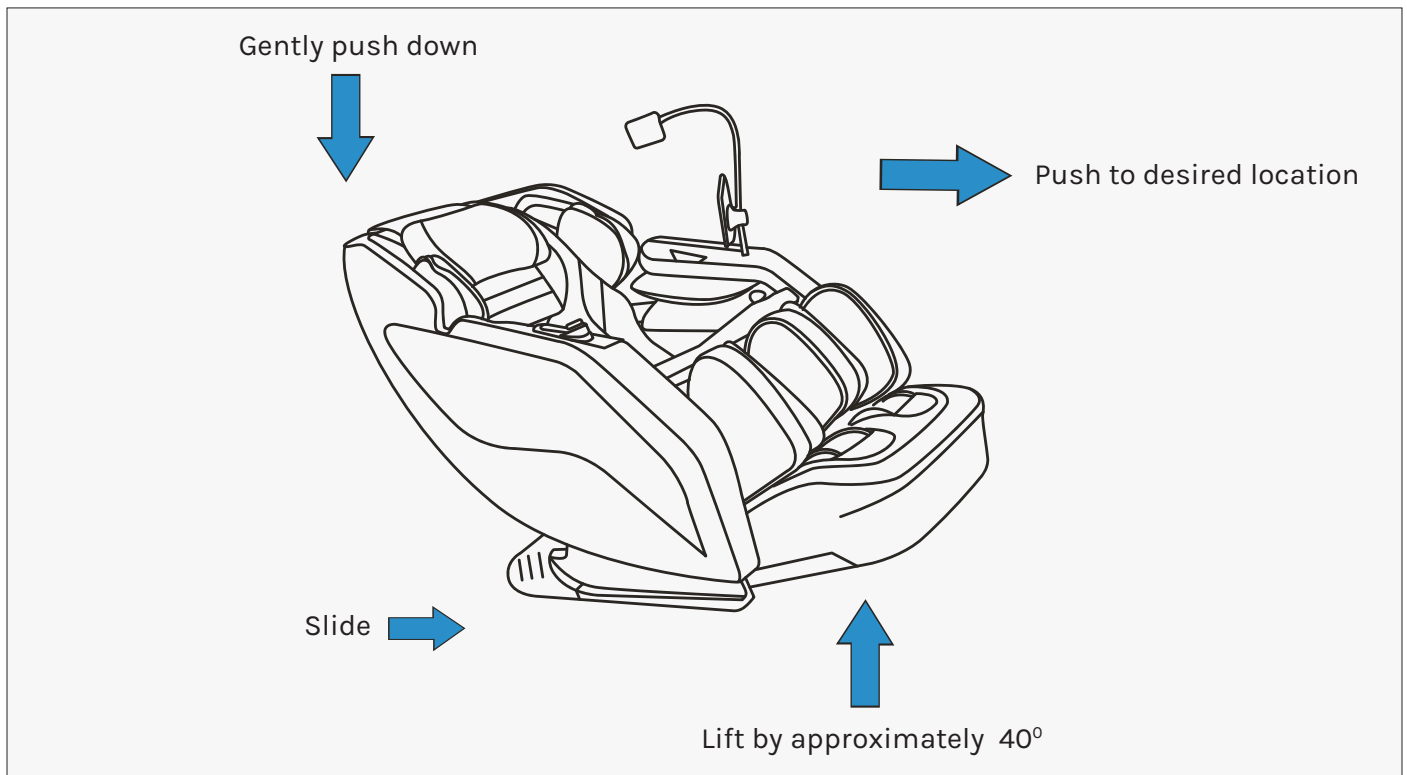


1. CONNECT THE POWER CABLE

1. Unpack the chair and position it on a flat, stable surface.
2. Connect the power cable securely to the power inlet at the rear of the chair.
3. Plug the power cable into a suitable wall socket.
4. Turn on the main power switch.

WARNING:

Do not place the chair directly against a wall. Allow sufficient clearance at the front and rear for the backrest and leg rest to move without obstruction.



2. MOVING THE CHAIR

Before moving the chair, switch off the power and unplug the power cord.

5. Stand behind the chair and hold it securely.
6. Gently press down on the back of the chair while lifting the front by approximately 40° until the transport wheels contact the floor.
7. Slowly push the chair in the required direction.
8. Lower the chair carefully into its new position.

CAUTION:

Do not move the chair while someone is seated in it. Clear the travel path and seek assistance if the chair is too heavy to move safely. Do not press the backrest down excessively or lay the chair on its side.

VI. OPERATION INSTRUCTIONS



1. Shoulder Detection

When the chair is powered on, the system automatically detects your shoulder height and adjusts the massage position. Use the up and down arrows to fine-tune the detected position, then select OK to confirm.



2. Main Control Options

- Automatic Programs: Opens the menu of preset automatic massage programs.
- Manual: Opens manual mode, where massage technique, area, speed, width and intensity can be customised.
- Settings: Opens the chair configuration and preference menu.
- On/Off: Starts or stops the massage function.
- Pause: Temporarily pauses the massage. Press again to resume.



3. Automatic Programs

Choose from 10 fully automatic massage programs:

- Routine: Strong
- Sleep: Soft Recovery
- Neck & Shoulders: Body Sculpt
- Stretch: Relax
- Lower Back & Glutes: Exercise Recovery

During an automatic program, node speed and air pressure may be adjusted. When the program changes to a new massage technique, these settings may return to the program defaults.

4. Common Massage Controls



Power: Turn the massage function on or off.



Heat: Turn waist and calf heating on or off. Heat increases gradually.



Calf Massage: Turn calf kneading massage on or off.



Timer: Set the massage duration from 5 to 30 minutes.



Air Pressure: Turn full-body air compression massage on or off.



Bluetooth: Turn Bluetooth audio on or off.



Foot Massage: Turn the foot roller massage on or off.



LEDs: Turn the side lighting on or off.



Zero Gravity: Activate a zero-gravity recline position.



Pause: Pause the massage. Press again to resume.

5. Manual Massage Modes

Manual mode provides 20 massage techniques. The upper and lower massage mechanisms can be controlled separately, allowing different techniques to be selected for each area.

- Knead: Reverse Knead

- Knock: Reverse Knead & Knock

- Tap: Reverse Knead & Tap

- Tap CU: Knead CL

- Tap CL: Knead CU
- Shiatsu: Knock CU

- Knead & Knock: Knock UL

- Knead & Tap: Knock CL

- Tap UL: Reverse Knead CL

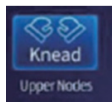
- Knead UL: 360° Knead



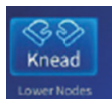
6. Manual Mode Functions



Enters into manual mode. Choose from 20 different manual massage techniques when you click on Upper Nodes or Lower Nodes.



Upper Nodes: Controls the upper massage mechanism from the head and neck to the waist.



Lower Nodes: Controls the lower massage mechanism from the waist to the thighs.



Zones: Opens the massage-area options.

A



Fixed Point: Targets one specific area. Press and hold the up or down control to reposition the rollers.

B



Full Body: Provides continuous massage across the available guide rail.

C

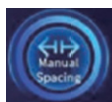


Waist & Back: Focuses massage on the waist and back.

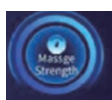
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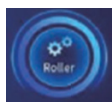
Waist & Hips: Focuses massage on the waist and hip area.



Manual Spacing: Adjusts the roller coverage width. Three width settings are available in compatible manual modes.



Massage Strength: Adjusts node massage intensity across three levels.



Roller: Adjusts foot roller speed across three levels.



Set Air Pressure: Selects the shoulder, arm or leg airbag areas.

3D Intensity: Adjusts the 3D projection range across six levels. A higher level produces stronger pressure.

7. Position Adjustment

- Back Up: Press and hold to raise the backrest.
- Back Down: Press and hold to lower the backrest.
- Legs Up: Press and hold to raise the leg rest.
- Legs Down: Press and hold to lower the leg rest.
- Zero Gravity: Select from three preset recline positions. Position 1 provides a slight recline, Position 2 provides a medium recline and Position 3 provides the full zero-gravity position.
- Calf Extend: Press and hold to extend the calf rest.
- Calf Retract: Press and hold to retract the calf rest.



8. Settings

- Language: Select the display language. English is available on this model.
- Bluetooth: Turn Bluetooth audio on or off.
- Heat: Turn the heating function on or off.
- Charge: Turn wireless charging on or off. Centre a compatible phone over the charging symbol. Some phone cases may need to be removed.
- Version: Displays the installed software version.





Screen Brightness: Adjusts display brightness from Level 1 to Level 5.



Side LEDs: Turns the side lighting on or off.



Key Tones: Turns control sounds on or off.

9. Air Pressure Settings

- Area: Turn the shoulder, arm and leg airbags on or off independently.



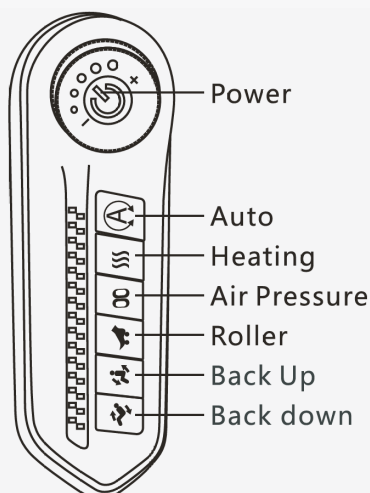
Minus (-): Decreases airbag intensity. The lowest setting is Level 1.



Plus (+): Increases airbag intensity. The highest setting is Level 3.

10. Button Control Functions

- Power Dial: Press the dial to turn the massage function on or off.
- Massage Speed Dial: Rotate left to decrease or right to increase massage speed in compatible manual modes.
- Auto: Select an automatic massage program.
- Heating: Turn waist and calf heating on or off.
- Air Pressure: Cycle through the available airbag areas or turn all airbags off.
- Roller: Turn the foot roller massage on or off.
- Back Up: Press and hold to raise the backrest.
- Back Down: Press and hold to lower the backrest.



VII. MAINTENANCE AND STORAGE

CLEANING AND MAINTENANCE

- Switch off and unplug the chair before cleaning.
- Wipe surfaces using a soft cloth lightly dampened with water or a mild neutral detergent.
- Do not use corrosive cleaners, solvents, abrasive products or sharp objects.
- Do not apply excessive pressure to the upholstery or control surfaces.
- Do not use a wet cloth on electrical components.
- Allow all cleaned surfaces to air dry completely before reconnecting power.
- If the power cord is damaged, it must be replaced by the manufacturer, an authorised service agent or a suitably qualified technician.

STORAGE

- Keep the chair free from dust and cover it with a clean, breathable cloth when not in use.
- Store the chair indoors in a dry, cool and well-ventilated area.
- Do not store the chair in direct sunlight, near a heater or in a hot, humid or damp location.
- Unplug the chair when it will not be used for an extended period.

VIII. SURROUNDING ENVIRONMENT

- Use the chair indoors only.
- Place the chair on a flat, stable and non-slip surface.
- Do not use the chair in excessively humid, dusty or poorly ventilated environments.
- Do not use the chair where the room temperature exceeds 40°C.
- Keep the chair away from bathrooms, pools, open flames, stoves, heaters and direct sunlight.

IX. TECHNICAL SPECIFICATIONS

Specification	Details
Product	Massage Chair
Rated Voltage	110-240 V AC
Rated Frequency	50-60 Hz
Rated Power	130 W
Rated Operating Cycle	15 minutes
Protection Class	Class I
Applicable Standards	GB 4706.1-2005; GB 4706.10-2008

X. HAZARDOUS SUBSTANCES

The following table identifies regulated hazardous substances contained in product components.

Part Name	Pb	Hg	Cd	Cr (VI)	PBB	PBDE
PCB board	X	O	O	O	O	O
Leather cover	O	O	O	O	O	O
Connecting line	O	O	O	O	O	O
Electric machinery	X	O	O	O	O	O
Sponge	O	O	O	O	O	O
Packing materials	O	O	O	O	O	O
Metal frame	X	O	O	O	O	O
Plastic parts	X	O	O	O	O	O

O: The content of the hazardous substance in all homogeneous materials of the component is below the limit specified in GB/T 26572.

X: The content of the hazardous substance in at least one homogeneous material of the component exceeds the limit specified in GB/T 26572.

Dispose of the product responsibly in accordance with local electronic-waste and recycling requirements.

XI. TROUBLESHOOTING

Problem/Issue	Possible Cause	Solution
Operational sounds, including airbag inflation or release, valve switching and air-pump noise	Normal mechanical sounds during operation.	No action is required. These are normal operating sounds.
The chair does not operate	The power plug is not inserted correctly; the wall socket is switched off; the main power switch is off; or the massage function has not been started.	Check the power cable and wall socket, turn on the main power switch, then press the power or massage button.
The massage stops during a session	The 15-minute operating cycle has finished and the chair has entered standby mode.	Press the power button again to start another session.
	Overheat protection has activated after extended use.	Switch off and unplug the chair. Allow the motor to cool completely before using the chair again.

SERVICE

If the problem continues after completing the recommended checks, stop using the chair and contact your place of purchase or an authorised service technician.

XII. WARRANTY

AUSTRALIAN CONSUMER LAW

Many of our products come with a guarantee or warranty from the manufacturer. In addition, they come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Full details of your consumer rights may be found at www.consumerlaw.gov.au.

Please visit our website to view our full warranty terms and conditions:
<http://www.lifespanfitness.com.au/warranty-repairs>

WARRANTY AND SUPPORT

Any claim against this warranty must be made through your original place of purchase. Proof of purchase is required before a warranty claim may be processed.

If you have purchased this product from the Official Lifespan Fitness website, please visit <https://lifespanfitness.com.au/warranty-form>

For support outside of warranty, if you wish to purchase replacement parts or request a repair or service, please visit <https://lifespanfitness.com.au/warranty-form> and fill in our Repair/Service Request Form or Parts Purchase Form.

Scan this QR code with your device to go to lifespanfitness.com.au/warranty-form



XIII. SECURITY SUPPORT INFORMATION

REPORTING

To report a cyber security issue, please email support@gflgroup.com.au with product details and a description of the issue.

We will acknowledge receipt and provide updates as it is investigated.

DEVICE SUPPORT PERIOD

This product will receive security updates for a minimum of 12 months from the date of purchase.



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