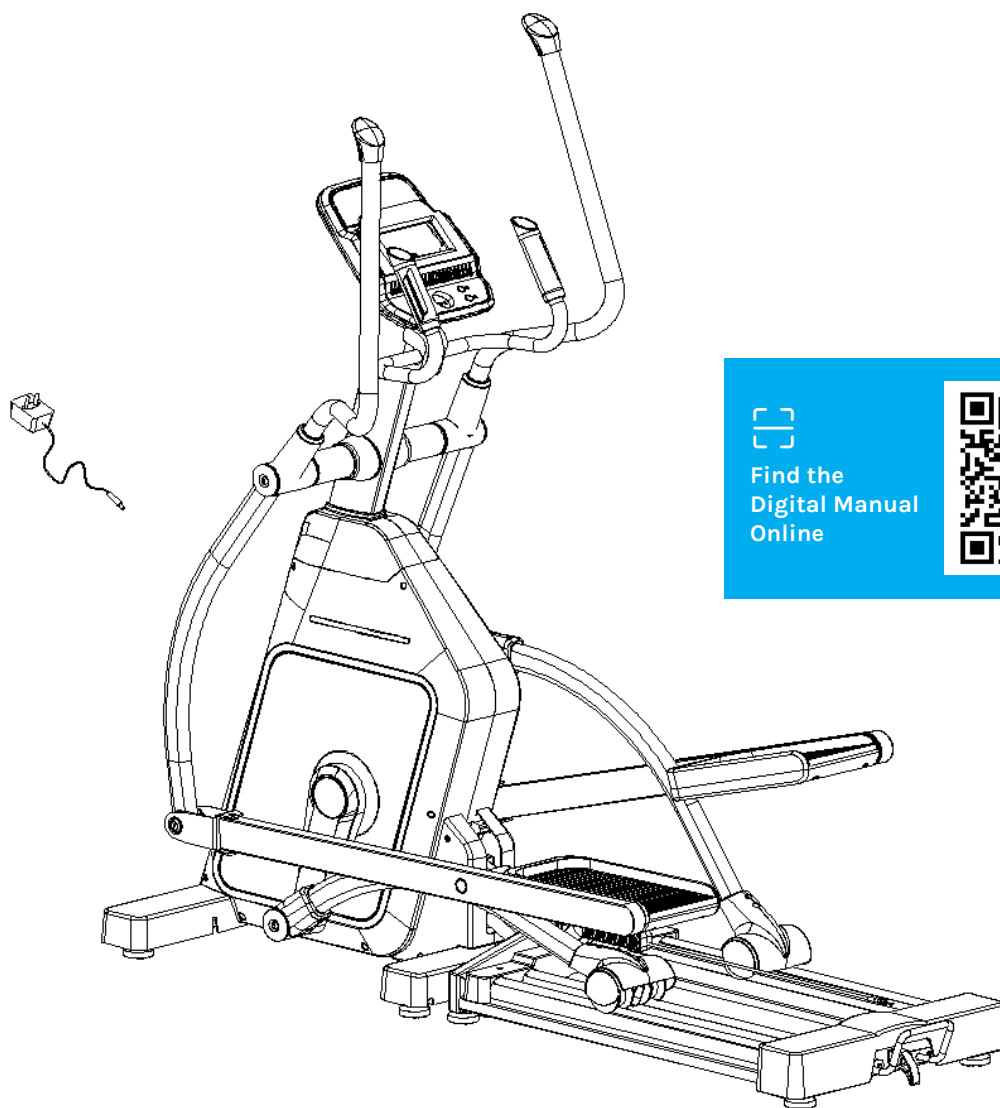




XT-41 Ascender Incline Trainer

USER MANUAL



Find the
Digital Manual
Online



Product may vary slightly from the item pictured due to model upgrades.



**Read all instructions carefully before using this product.
Retain this owner's manual for future reference.**

NOTE:

This manual should not be used to guide your purchasing decision. Your product, and the contents inside its carton, may vary from what is listed in this manual. This manual may also be subject to updates or changes. Updated manuals are available through our website at www.lifespanfitness.com.au



TABLE OF CONTENTS

- I. Important Safety Instructions 03
- II. Care Instructions 04
- III. Exploded Diagram 05
- IV. Parts List 07
- V. Assembly Instructions 10
- VI. Adjustment Guide 16
- VII. Operation Guide 18
- VIII. Troubleshooting 25
- IX. Warranty 26
- X. Security Support Information 27

I. IMPORTANT SAFETY INSTRUCTIONS

WARNING: Read all instructions before using this machine.

It is important your machine receives regular maintenance to prolong its useful life. Failing to regularly maintain your machine may void your warranty.

Please keep this manual with you at all times.

- It is important to read this entire manual before assembling and using the equipment. Safe and effective use can only be achieved if the equipment is assembled, maintained, and used properly. **PLEASE NOTE:** It is your responsibility to ensure that all users of the equipment are informed of all warnings and precautions.
- Before starting any exercise program, you should consult your doctor to determine if you have any medical or physical conditions that could put your health and safety at risk, or prevent you from using the equipment properly. Your doctor's advice is essential if you are taking medication that affects your heart rate, blood pressure or cholesterol level.
- Be aware of your body's signals. Incorrect or excessive exercise can damage your health. Stop exercising if you experience any of the following symptoms: pain, tightness in your chest, irregular heartbeat, and extreme shortness of breath, lightheadedness, dizziness, or feelings of nausea. If you do experience any of these symptoms, you should consult your doctor before continuing with your exercise program.
- Keep children and pets away from the equipment. This equipment is designed for adult use only.
- Use the equipment on a solid, flat level surface with a protective cover for your floor or carpet. To ensure safety, the equipment should have at least 2 meters of free space around it.
- Before using the equipment, check that the nuts and bolts are securely tightened. If you hear any unusual noises coming from the equipment during use and assembly, stop immediately. Do not use the equipment until the problem has been rectified.
- Wear suitable clothing while using the equipment. Avoid wearing loose clothing that may get caught in the equipment or that may restrict or prevent movement.
- This equipment is designed for indoor and family use only.
- Care must be taken when lifting or moving the equipment so as not to injure your back.

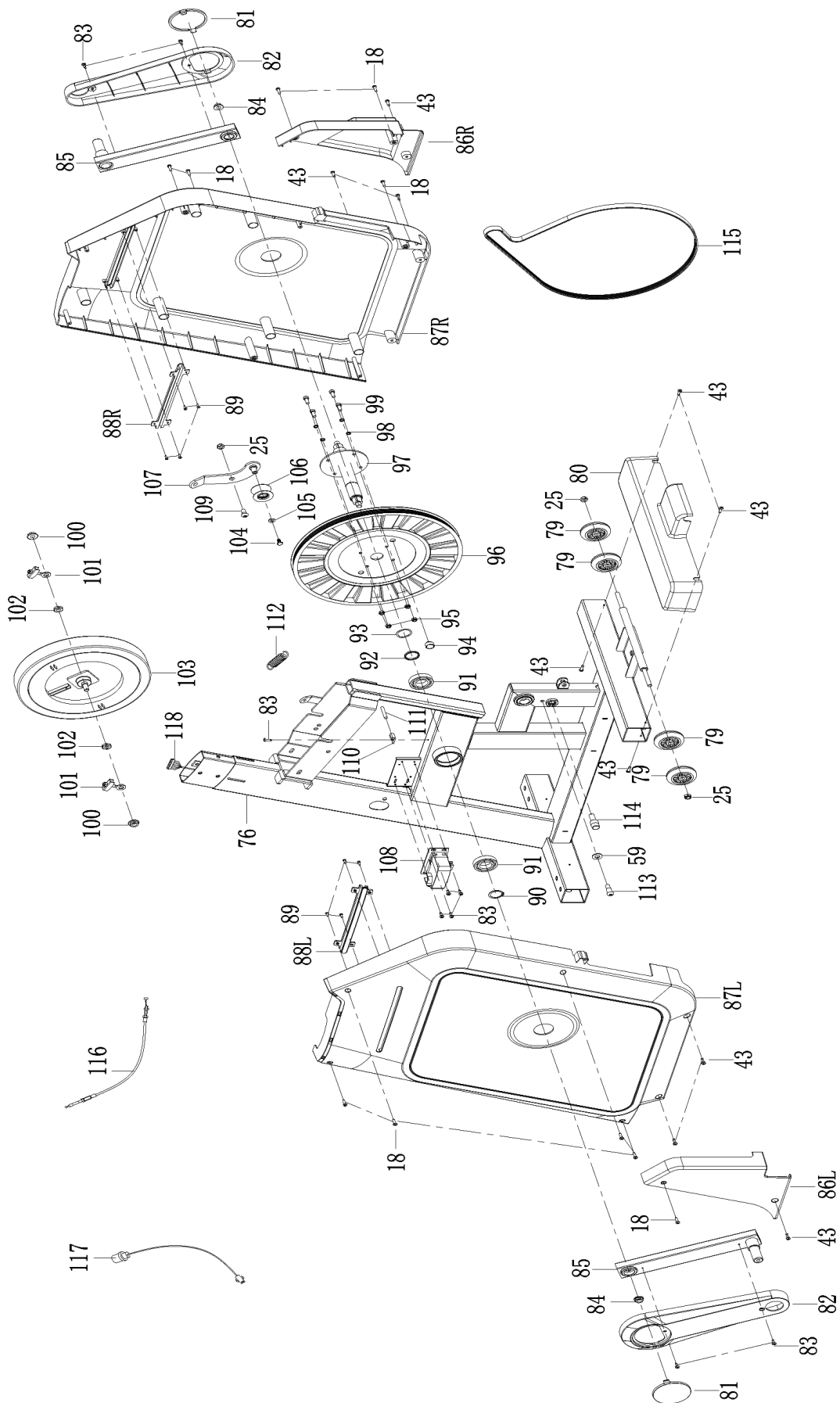
- Always keep this instruction manual and assembly tools at hand for reference.
- The equipment is not suitable for therapeutic use.
- The pulse or heart rate sensors are not medical devices. Various factors, including the user's movement, may affect the accuracy of heart rate readings. The pulse sensors are intended only as exercise aids in determining heart rate trends in general.

II. CARE INSTRUCTIONS

- a. Lubricate moving joints with grease after periods of usage.
- b. Be careful not to damage plastic or metal parts of the machine with heavy or sharp objects.
- c. The machine can be kept clean by wiping it down using dry cloth.
- d. All nuts and bolts are to be checked and tightened on a regular basis. This includes pedals and other moving parts. **Failure to do so may cause damage to your thread and void your warranty.**

III. EXPLODED DIAGRAM





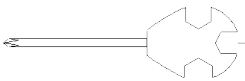
IV. PARTS LIST

No.	Description	Qty.	No.	Description	Qty.
1	Computer	1	28	Bearing R12	8
2	Bolt M5*15	4	29	Bushing Φ60	8
3	Cover	1	30L/R	Reciprocating Bar L/R	2
4	Top Cover	2	31	Bushing Φ32	8
5	Screw ST3.0*25	4	32	Bushing Φ50	4
6	Bottom Cover Handle Pulse L/R	2	33	Bolt M8*20*S5	6
7L/R	Top Cover Handle Pulse L/R	2	34	Washer Φ25	6
8	Middle Handlebar	1	35	Shaft	2
9	Handle Pulse Wire	2	36L/R	Pedal Tube L/R	2
10	Washer d8*Φ20*2	8	37	Wave Washer d19*Φ25*0.3	4
11	Spring Washer d8	12	38L/R	Pedal	2
12	Bolt M8*20*S5	16	39	Bolt M8*10*S5	8
13	Grip Foam	2	40L/R	Pedal Fixed Plate	2
14	Arc Washer d8xφ20x2.0xr30	4	41	Screw ST4.2*16	12
15	Balance Shaft Cover	2	42	Cushion Pad	2
16	Handlebar Post	1	43	Screw ST4.2*16	30
17L/R	Handlebar Post Cover	2	44	End Cap	2
18	Screw ST4.2*19	14	45	Connector	2
19	End Cap	2	46	Connecting Rod Cover	4
20L/R	Handlebar L/R	2	47	Bolt M8*50*20*S13	2
21	Grip Foam	2	48	Linkage L/R	2
22	Handlebar Cover	2	49	Bushing	4
23	Bolt M8*40*15*S5	4	50	Wheel Cover	2
24	Arc Washer d8*Φ20*2*R16	4	51	Rail Shaft	2
25	Nylon Nut M8*H7.5*S13	12	52L/R	Front Stabilizer Cover	2
26	Cover	4	53	Bolt m4*10*φ6	4
27	Washer d8*Φ25*2	10	54	Nut M4*10	

No.	Description	Qty.	No.	Description	Qty.
55	Footpad	8	84	Nut M10x1.25xh8xs14	2
56L/R	Front Stabilizer	2	85	Crank	2
57	Bolt M10*20*S6	7	86L/R	Adjustable Cover	2
58	Handle	1	87L/R	Chain Cover	2
59	Washer d10*Φ20*2	7	88L/R	Decorative Strip	2
60	Bolt M8*35*S5	1	89	Screw ST3.0*12	8
61	Folding Adjustment Handle	1	90	Washer D25	1
62	Adjustable Cable	1	91	Bearing 6005	2
63	Cable Clip	2	92	Spacer	1
64	Guide Rail Frame	1	93	Wave Washer d25xφ31x0.3	1
65	Bolt M8*30*S6	2	94	Magnet	1
66	Gas Spring	1	95	Nylon Nut m6xh6xs10	4
67	Washer d8*Φ16*1.5	6	96	Belt Plate	1
68	Rail Shaft	1	97	Middle Shaft	1
69	Washer d10*Φ25*2	1	98	Spring Washer d6	4
70	Cover 1	1	99	Bolt m6x16xs5	4
71	Slope Adjustment Cover	1	100	Nut m10x1xh8xs15	2
72	Alum Plate	4	101	Chain Bolt	2
73	Cover 2	1	102	Nut m10x1xh5xs17	2
74	Bolt M8*16*S5	4	103	Flywheel	1
75	Rail Cover	1	104	Bolt m6x12xs10	1
76	Main Frame	1	105	Washer d6*Φ13*1.5	1
77	Bolt M8*20*S13	4	106	Idler	1
78	Screw ST6*12*Φ10	4	107	Idler Rod	1
79	Roller	4	108	Bolt M8*12*Φ10*5.5*S5	1
80	Middle Stabilizer Cover	1	109	Motor	1
81	Crank Small Cover	2	110	Sensor Holder	1
82	Crank Cover	2	111	Sensor	1
83	Screw ST4.2*13	10	112	Spring Φ2.5xφ18x71xn=14	1

No.	Description	Qty.	No.	Description	Qty.
113	Bolt M8*Φ10*16.5*13.5*S5	1	126	Spacer	4
114	Pin	1	127	Bolt M10*85*25*S6	2
115	Belt	1	128	Bolt M4*16*Φ8	2
116	Tension Cable	1	129	Adjustable Plate	1
117	Power Line	1	130	Nylon Nut m4xh7xs7	2
118	Trunk Wire 2	1	131	Spring Pin	1
119	Trunk Wire 1	1	132	Spring	1
120	Adapter	1	133L/R	Guide Rail Handle Cover	2
121	Roller	4	134	Rail	1
122	Spacer	2	A	Wrench S13-S14-S15	1
123	Pedal U-seat	2	B	Spanner S6	1
124	Nylon Nut m10xh9.5xs17	2	C	Spanner S5	2
125	Washer d10*Φ22*2	4			

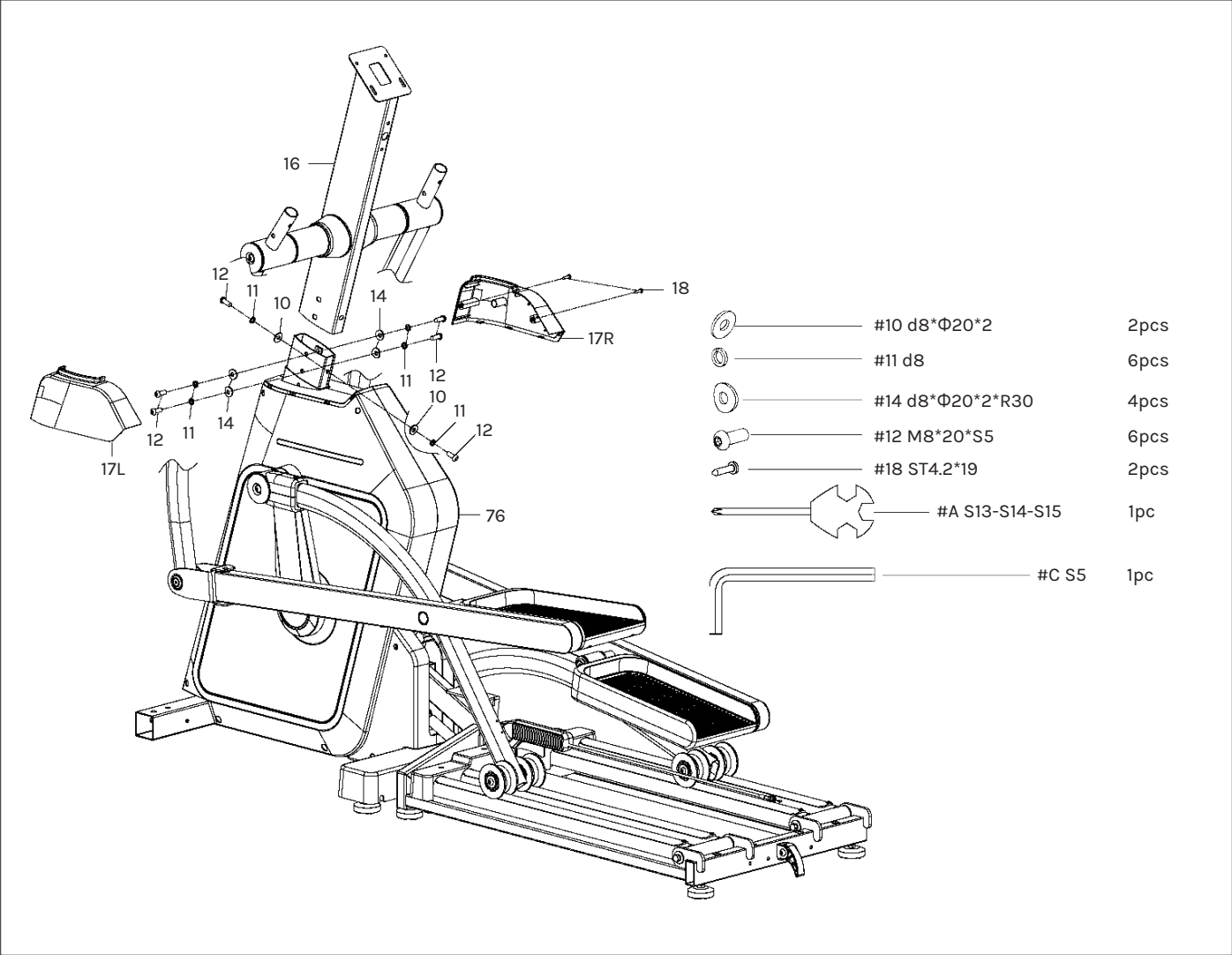
HARDWARE PACKAGE

	#10 d8*Φ20*2	2pcs
	#11 d8	6pcs
	#14 d8*Φ20*2*R30	4pcs
	#12 M8*20*S5	6pcs
	#18 ST4.2*19	2pcs
	#23 M8*40*15*S5	4pcs
	#24 d8*Φ20*2*R16	4pcs
	#25 M8*H7.5*S13	4pcs
	#78 ST6.0*12	4pcs
	#A S13-S14-S15	1pc
	#B S6	1pc
	#C S5	2pcs

V. ASSEMBLY INSTRUCTIONS

! IMPORTANT:

- Check that all parts and hardware are present before assembly.
- Some nuts, bolts and washers are pre-installed on the product and must be removed before the related assembly step.
- Keep all cables clear of bolt holes and joints. Do not trap, crush or pinch wiring during assembly.
- Remove all packaging materials from the equipment before installing parts.

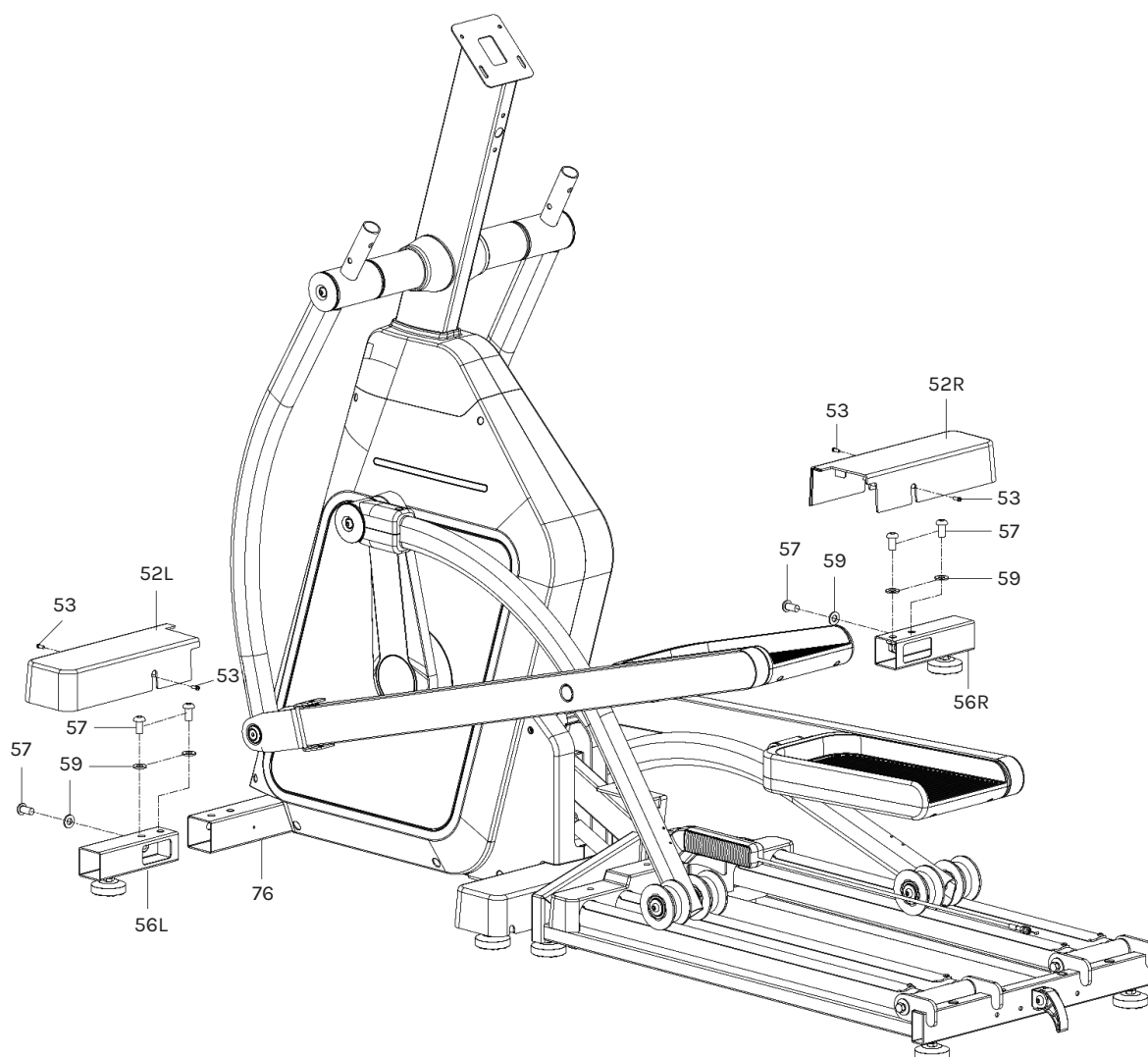
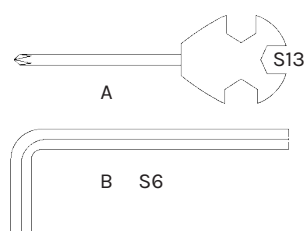
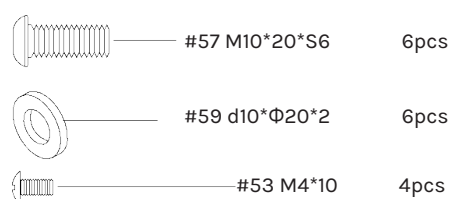


STEP 1

1. Position the Handlebar Post (16) on the Main Frame (76).
2. Secure the Handlebar Post using Bolts (12), Spring Washers (11), Washers (10) and Arc Washers (14). Tighten with Spanner (C).
3. Fit the Handlebar Post Covers (17L/R) around the Handlebar Post (16) and secure them using Screws (18) with Wrench (A).

! IMPORTANT:

Ensure the handlebar post is fully seated and stable before tightening the hardware.



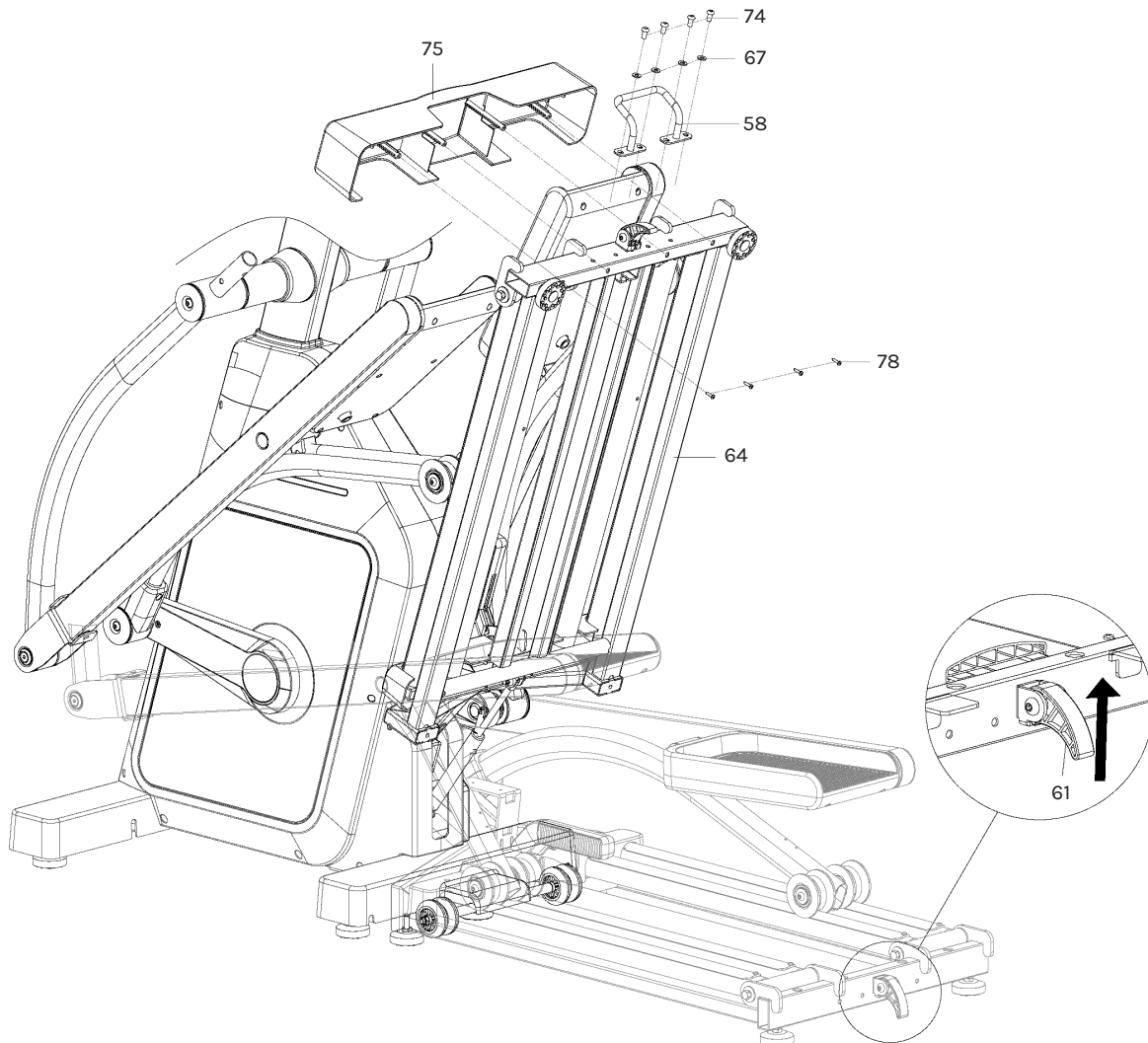
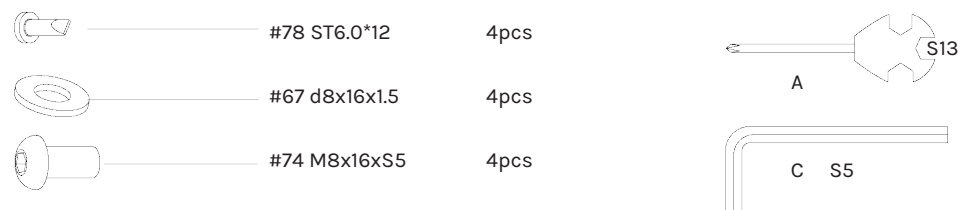
STEP 2

1. Using Wrench (A), remove the pre-installed Bolts (53) from the front of the Main Frame (76).
2. Using Spanner (B), remove the pre-installed Bolts (57) and Washers (59) from the Front Stabilisers (56L/R).
3. Position the Front Stabilisers (56L/R) on the Main Frame (76), then secure them using Bolts (57) and Washers (59).
4. Fit the Front Stabiliser Covers (52L/R) and secure them to the Main Frame (76) using Bolts (53).



IMPORTANT:

Confirm both stabilisers sit flat on the floor before fully tightening. There are floor levelling pads under the equipment.



STEP 3

1. Pull the Folding Adjustment Handle (61) upward and carefully fold the Guide Rail Frame (64).
2. Using Spanner (C), remove the pre-installed Bolts (74) and Washers (67) from the Guide Rail Frame (64).
3. Attach the Handle (58) to the Guide Rail Frame (64) using Bolts (74) and Washers (67). Tighten securely.
4. Fit the Rail Cover (75) onto the Guide Rail Frame (64), then secure it using Screws (78) with Wrench (A).



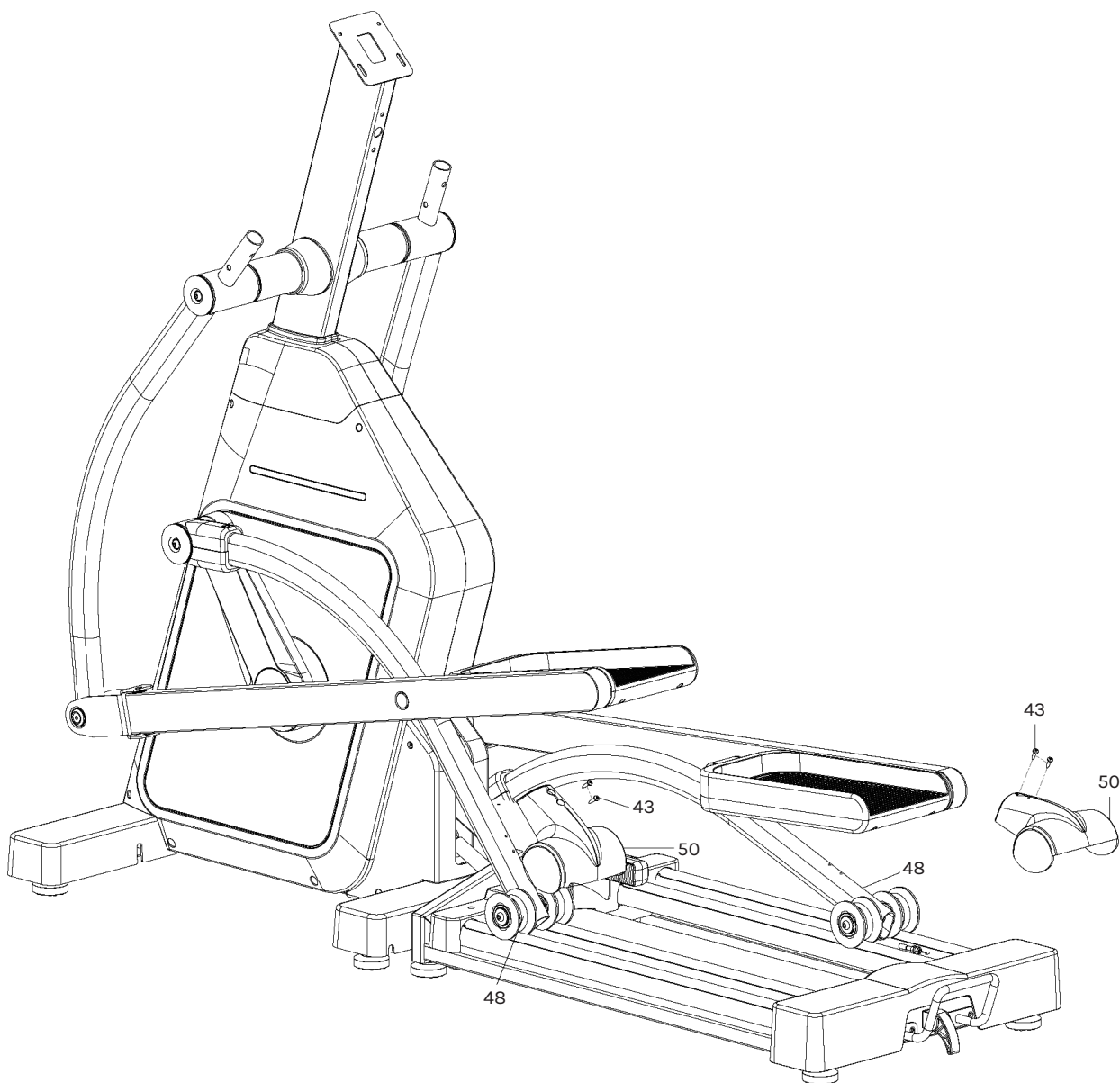
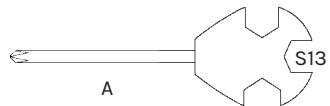
IMPORTANT:

Keep hands and fingers clear of the rail hinge and folding mechanism while raising or lowering the rail.



#43 ST4.2*16

4pcs



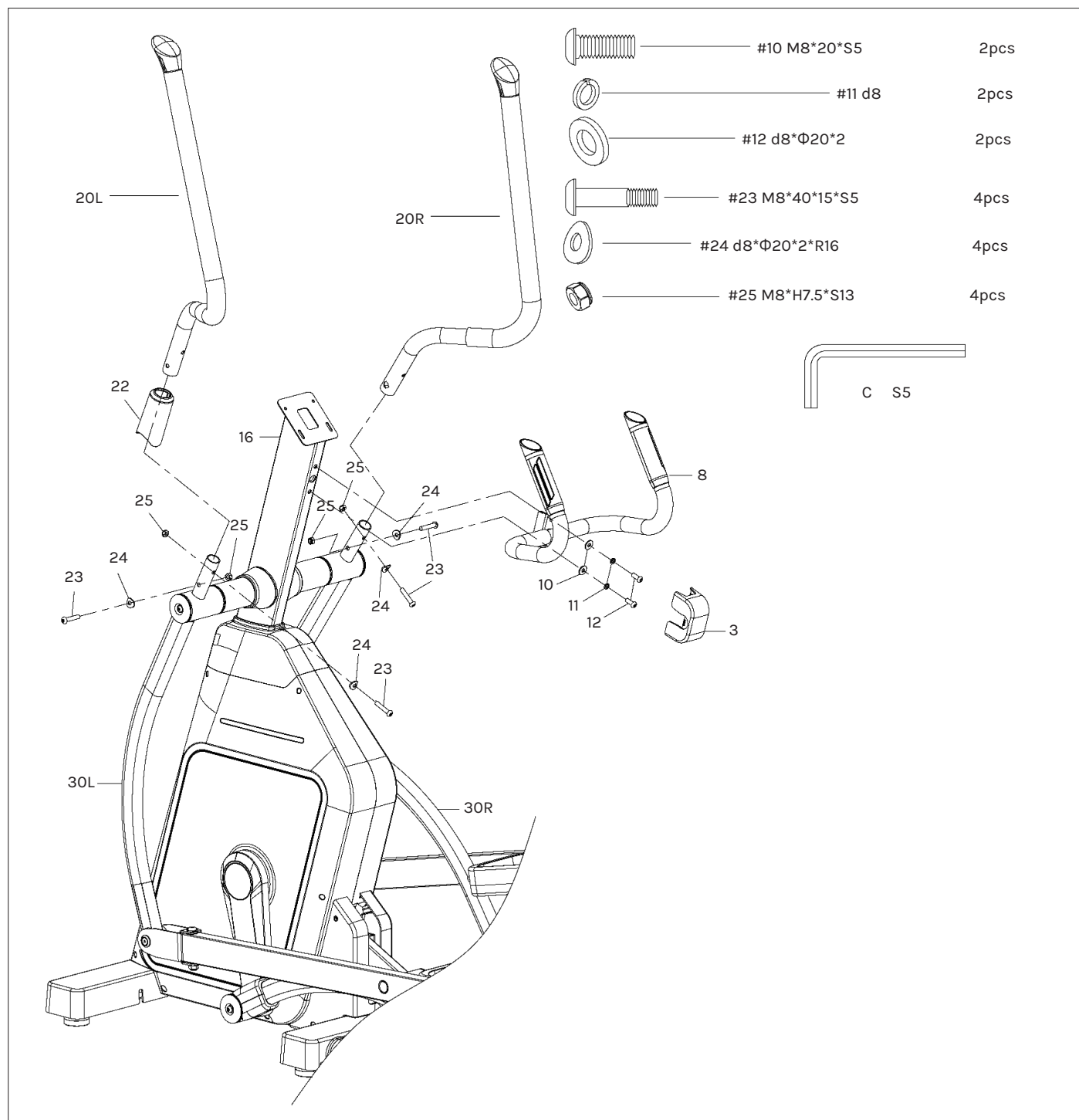
STEP 4

1. Pull the Folding Adjustment Handle (61) upward and carefully lower the Guide Rail Frame (64) until it is supported on the floor.
2. Using Wrench (A), remove the pre-installed Screws (43) from the rear of each Linkage (48).
3. Fit the Roller Covers (50) to the rear of the Linkages (48) and secure them using Screws (43).



IMPORTANT:

Lower the rail in a controlled manner and keep clear of pinch points.



STEP 5

1. Attach the Left and Right Handlebars (20L/R) to the Left and Right Reciprocating Bars (30L/R) using Bolts (23), Arc Washers (24) and Nylon Nuts (25). Tighten using Wrench (A).
2. Remove the pre-installed Bolts (12), Spring Washers (11) and Washers (10) from the Handlebar Post (16).
3. Attach the Middle Handlebar (8) to the Handlebar Post (16) using Bolts (12), Spring Washers (11) and Washers (10).
4. Fit Cover (3) after the handlebar hardware has been tightened.



IMPORTANT:

Check that both moving handlebars travel freely and do not contact the covers.

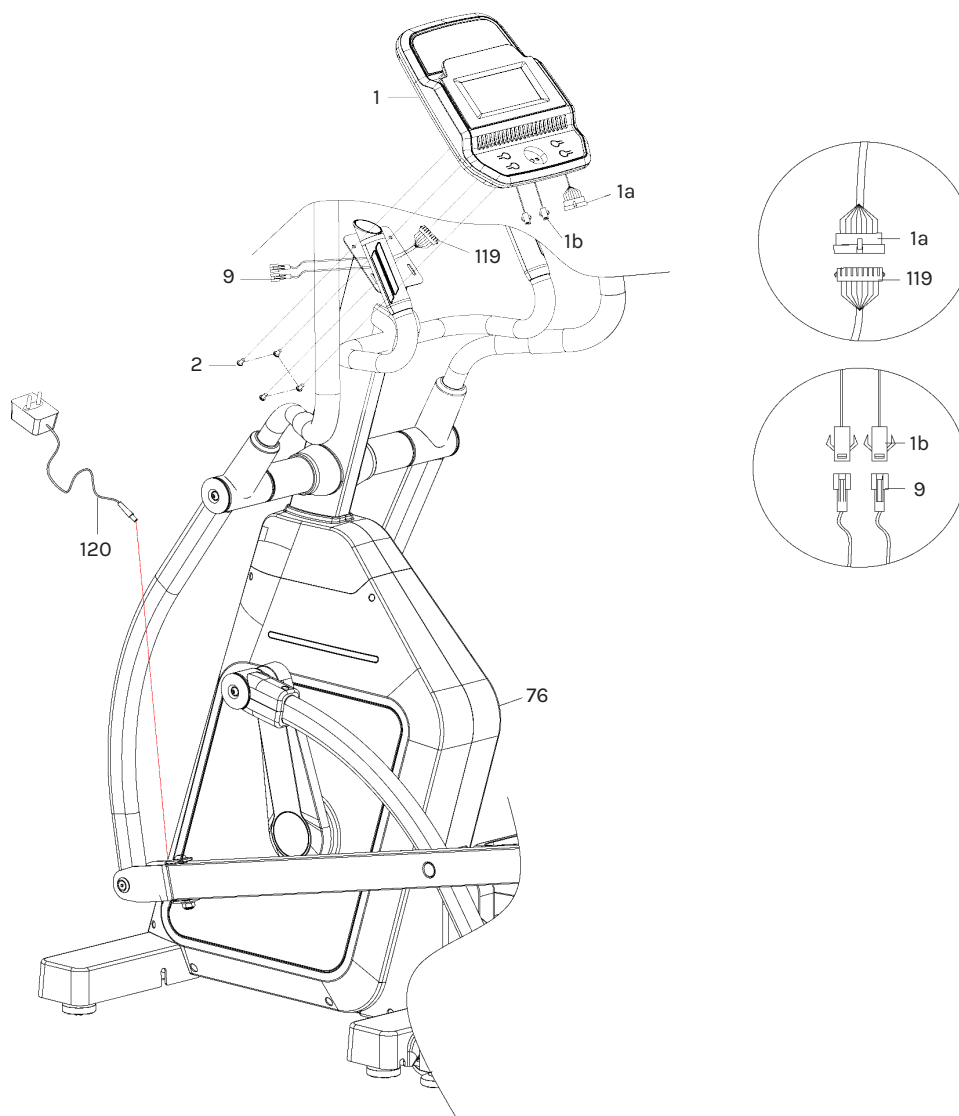


#2 M5*10

4pcs



A S5



STEP 6

1. Connect Console Cable (1b) to the Handle Pulse Wire (9).
2. Connect Console Cable (1a) to Trunk Wire 1 (119).
3. Using Wrench (A), remove the pre-installed Screws (2) from the back of the Computer (1).
4. Position the Computer (1) on the Handlebar Post (16) and secure it using Screws (2).
5. Connect the Adapter (120) to the power input on the Main Frame (76), then connect the adapter to a suitable power outlet.

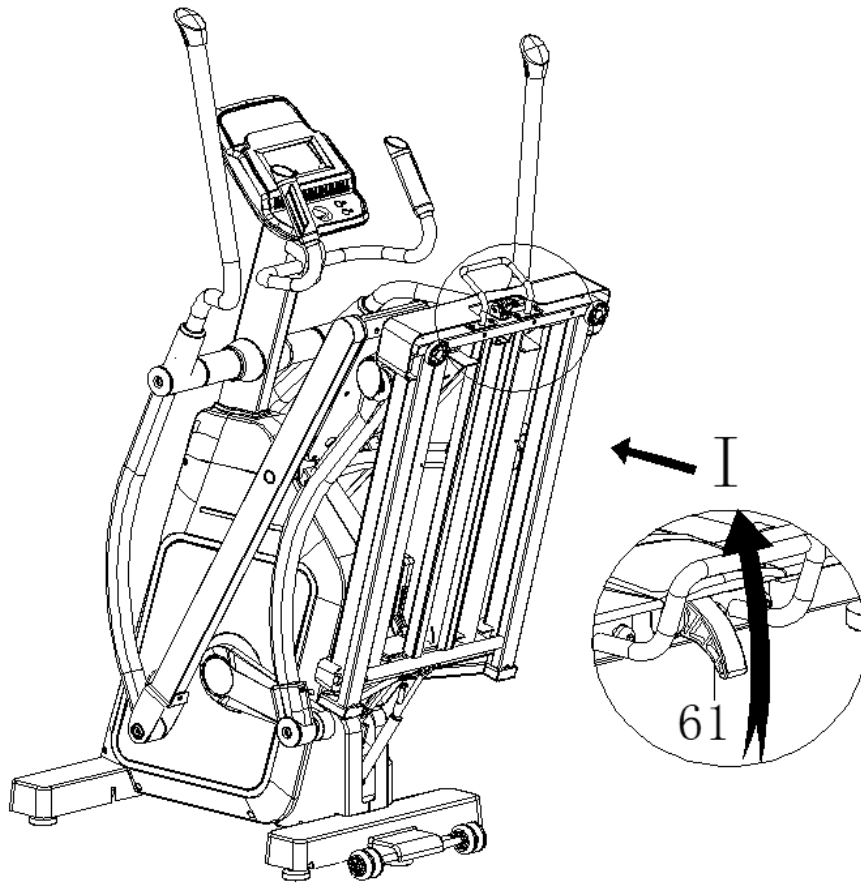


IMPORTANT:

Before securing the computer, check that all cable connections are fully seated and that no wires are pinched or trapped.

When the cross trainer is not in use for an extended period, disconnect the adapter and store it safely.

VI. ADJUSTMENT GUIDE



TO FOLD THE RAIL

1. Stop the cross trainer and make sure no one is standing on the pedals or near the rail hinge.
2. Rotate or pull the Folding Adjustment Handle (61) upward to release the rail locking mechanism.
3. Using the Handle (58), lift the Guide Rail Frame (64) upward until it reaches the folded position.
4. Release/reset the Folding Adjustment Handle (61). A click should be heard when the rail locks into position.
5. Check that the Guide Rail Frame (64) is securely locked before moving or storing the cross trainer.

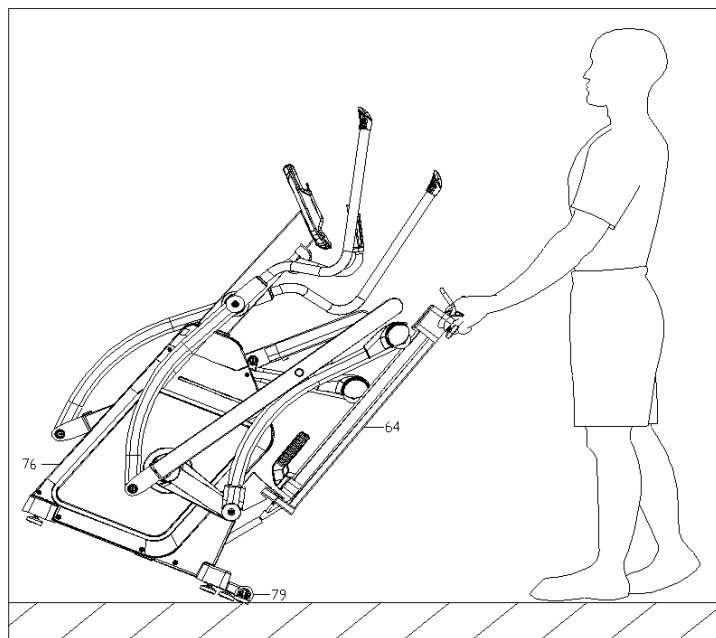
TO LOWER THE RAIL FOR USE

1. Stand to the side of the rail and keep hands and feet clear of the hinge and lowering path.
2. Support the Guide Rail Frame (64) using the Handle (58).
3. Rotate or pull the Folding Adjustment Handle (61) upward to release the lock, then carefully guide the rail downward.
4. Allow the Guide Rail Frame (64) to lower until it contacts the floor.
5. Release/reset the Folding Adjustment Handle (61) and confirm the rail is securely locked in the operating position before use.



IMPORTANT:

Never allow the rail to drop freely. Keep children, pets and bystanders clear while folding or unfolding the product.



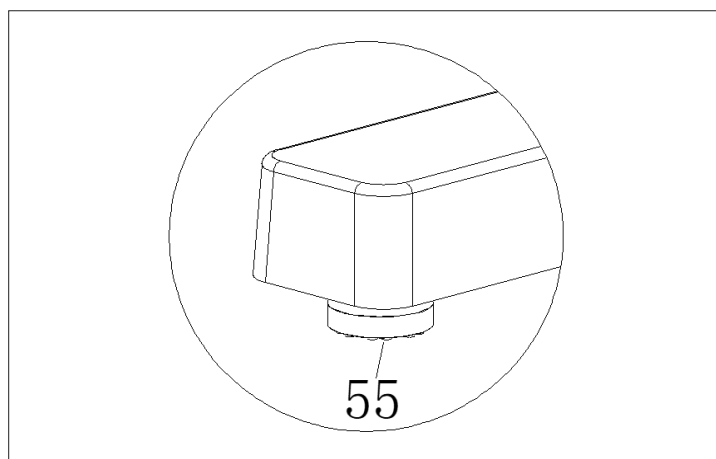
MOVING THE MACHINE

1. Fold and lock the Guide Rail Frame (64) before moving the cross trainer.
2. Lift using the Handle (58) until the transport Rollers (79) contact the floor.
3. Carefully roll the machine to the required location, then lower it onto a flat and level surface.



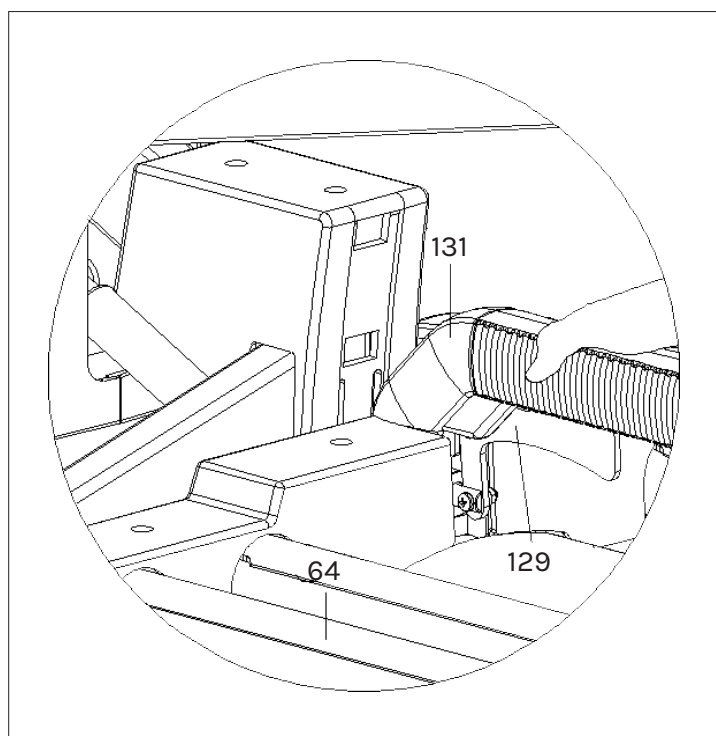
IMPORTANT:

Use assistance if the machine is too heavy to move safely.



FLOOR LEVELLER

1. If the machine rocks on an uneven floor, rotate the Footpads (55) under the base tubes to raise or lower the contact points.
2. Adjust until the machine is stable and does not rock during use.



ADJUSTING INCLINE

1. Stop exercising and step off the cross trainer before adjusting the incline.
2. Support the Guide Rail Frame (64) so it cannot move unexpectedly.
3. Press the Adjustable Plate (129) to disengage the Spring Pin (131) from the current slope position.
4. Move the Guide Rail Frame (64) to the required slope position.
5. Release the Adjustable Plate (129) and confirm the Spring Pin (131) is fully engaged in the selected position.



IMPORTANT:

Do not use the cross trainer unless the spring pin is fully engaged and the guide rail is secure.

VII. OPERATION GUIDE

PROGRAM OVERVIEW

- 1 Manual Program.
- 10 Preset Programs: P1 Rolling, P2 Valley, P3 Fat Burn, P4 Ramp, P5 Mountain, P6 Interval, P7 Cardio, P8 Endurance, P9 Slope and P10 Rally.
- 1 Watt Control Program: P11.
- 3 Heart Rate Control Programs: P12-P14 at 65%, 75% and 85% of the calculated target heart rate.
- 1 Target Heart Rate Program: P15.
- 4 User Profile Programs: P16-P19 (CUSTOM1-CUSTOM4).
- 1 Body Fat Program: P20.

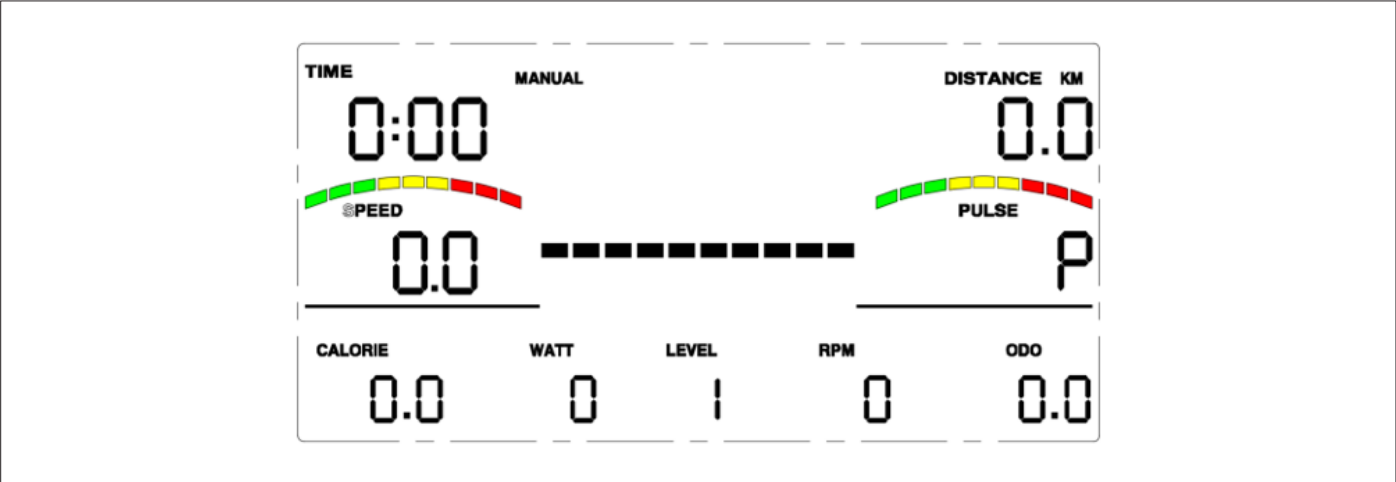
KEY FUNCTIONS

BUTTON	FUNCTION
ENTER	In stop mode, select a program or move to the next setting. Press ENTER to confirm the selected program or setting value.
START/STOP	Start or stop the selected program. Hold for 2 seconds to reset the computer. Hold ENTER and START/STOP together for 2 seconds to reset the computer and ODO.
UP (+)	In stop/setting mode, move upward through programs or increase the flashing value. During exercise, increase resistance.
DOWN (-)	In stop/setting mode, move downward through programs or decrease the flashing value. During exercise, decrease resistance.
RESET	In setting mode, reset the flashing TIME, DISTANCE or CALORIE value.
TOTAL RESET	Reset the computer and clear stored data except ODO and other saved user data.
RECOVERY	Start the pulse recovery test when a heart-rate reading is displayed. Press again to exit recovery mode.

POWER ON AND AUTO SLEEP

1. Connect the adapter to a suitable AC power outlet and to the cross trainer. The computer will beep and enter the initial mode.
 2. The computer can store user data for the user-setting and body-fat programs.
 3. If there is no button operation, speed signal or pulse signal for approximately 4 minutes, the computer will enter sleep mode and reduce resistance to the minimum.
 4. Press any button or begin moving the pedals to wake the computer.
- E1:** If E1 appears after power-on, the computer has not detected the resistance motor and the keys will not operate. Check the motor connection before further use.

MANUAL PROGRAM



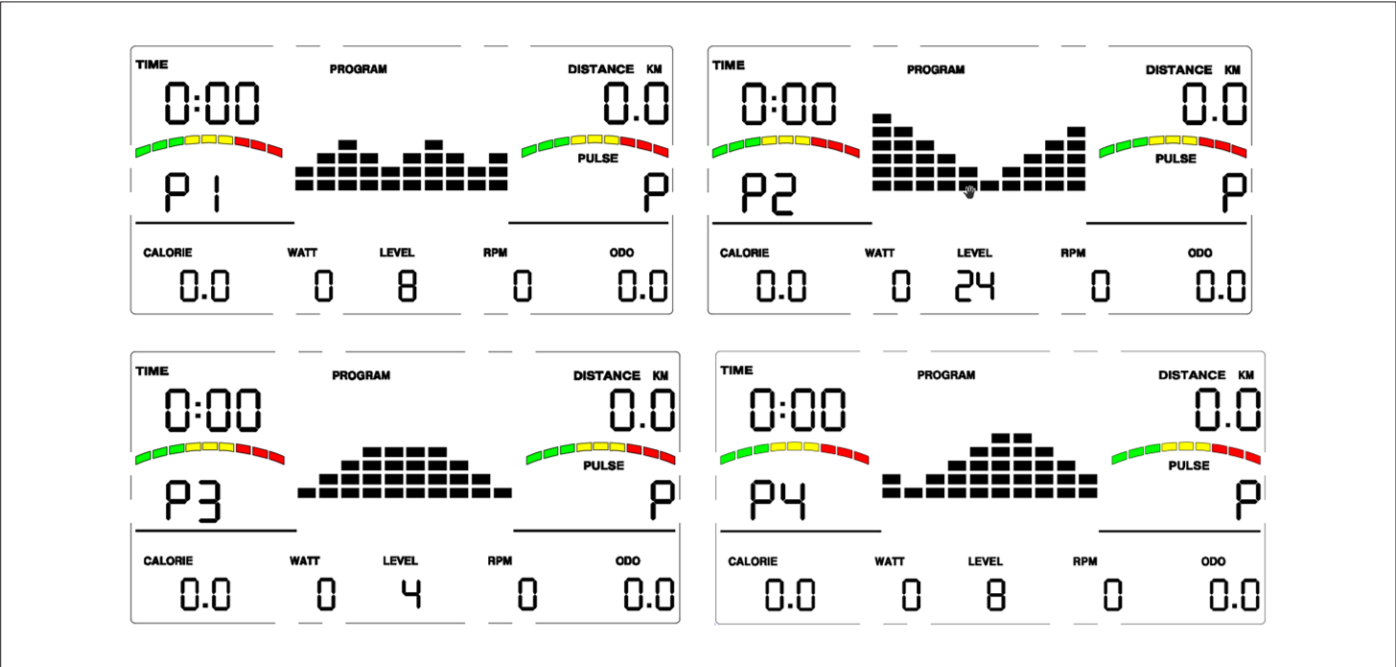
- 1. Use UP or DOWN to select the Manual Program.
- 2. The resistance level range is 1-32.
- 3. Press ENTER to confirm the program and move through the TIME, DISTANCE and CALORIE settings.
- 4. Use UP or DOWN to set each required value, then press ENTER to confirm.
- 5. Press START/STOP to begin exercise.
- 6. During exercise, use UP or DOWN to change the resistance level.

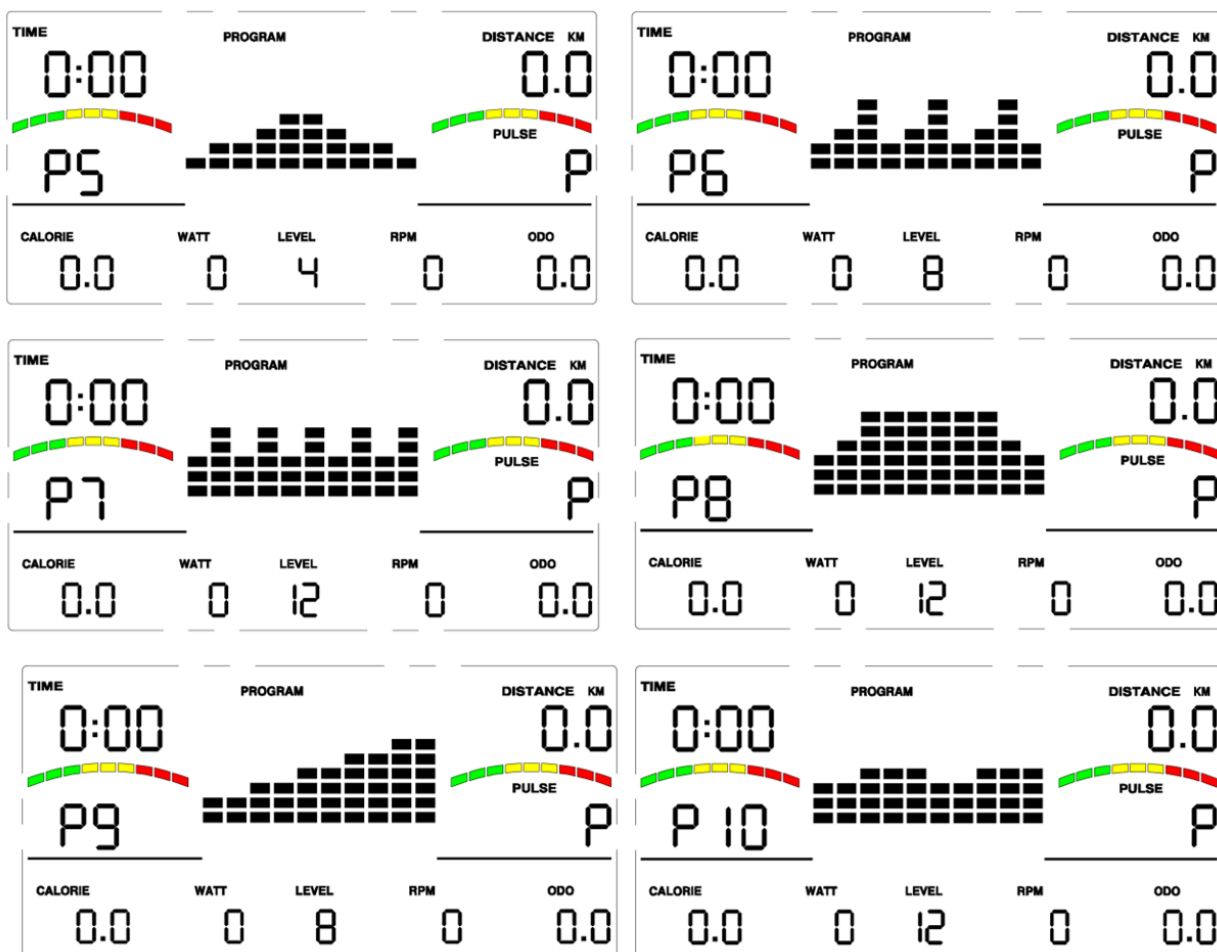
PRESET PROGRAMS P1-P10

- 1. Use UP or DOWN to select P1-P10, then press ENTER to confirm.
- 2. Set TIME, DISTANCE and CALORIE using UP or DOWN. Press ENTER after each value.
- 3. Press START/STOP to begin exercise.

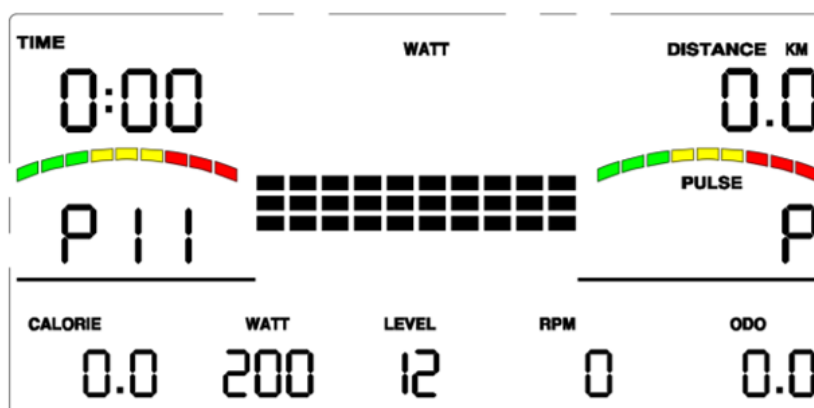
The preset profile display contains 10 columns. If a workout time is set, each column represents approximately one tenth of the total workout time. Each loading bar represents 4 resistance levels.

PROGRAMS





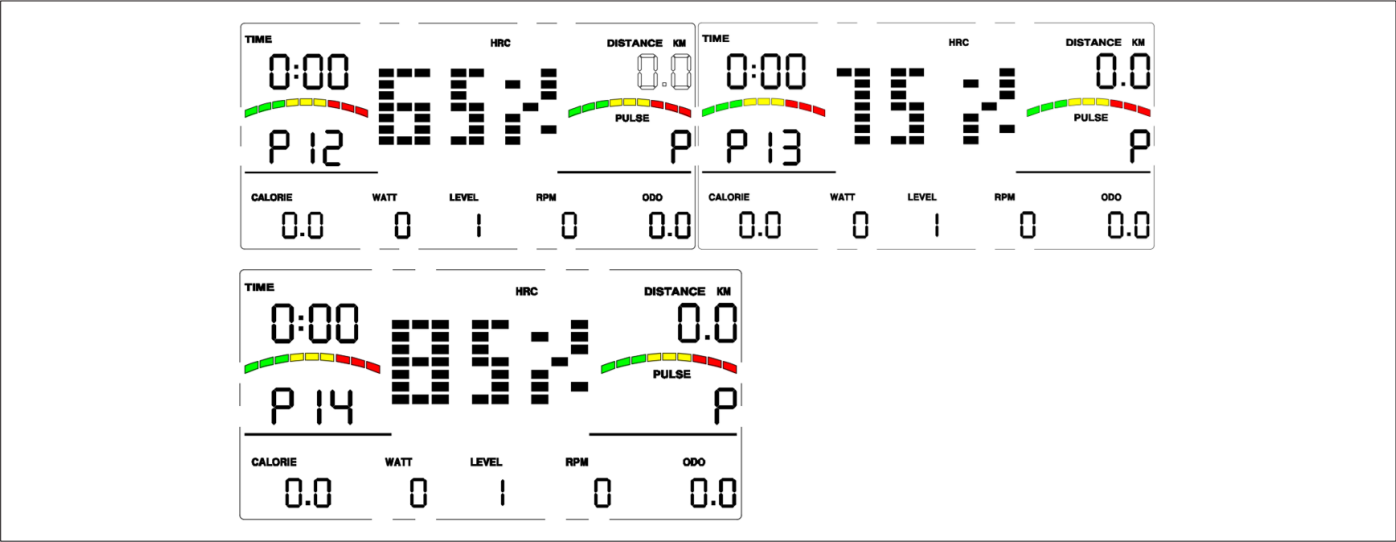
WATT CONTROL PROGRAM P11



1. Select P11 and press ENTER.
2. Set TIME, DISTANCE and CALORIE as required, then set the target WATT value using UP or DOWN.
3. The WATT setting range is 10-300 W in increments of 5 W.
4. Press START/STOP to begin exercise.

In Watt Control mode, the computer automatically changes resistance to maintain the selected watt value. If you pedal faster, resistance decreases; if you pedal slower, resistance increases.

HEART RATE CONTROL PROGRAMS P12-P14

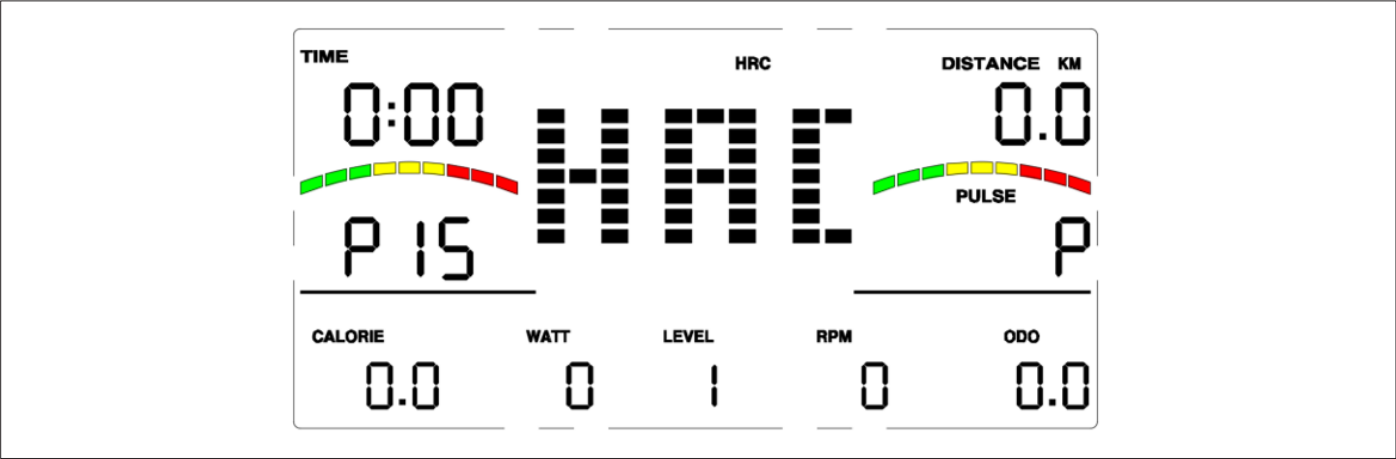


- 1. Select P12, P13 or P14 and press ENTER.
- 2. Set the user AGE when prompted.
- 3. Press START/STOP to begin exercise.

The selected program targets 65%, 75% or 85% of the calculated heart-rate value. During exercise, the computer may automatically adjust resistance to keep the measured heart rate near the selected target.

**IMPORTANT:**
Heart-rate control depends on a valid pulse signal. Heart-rate readings are for exercise guidance only and are not medical measurements.

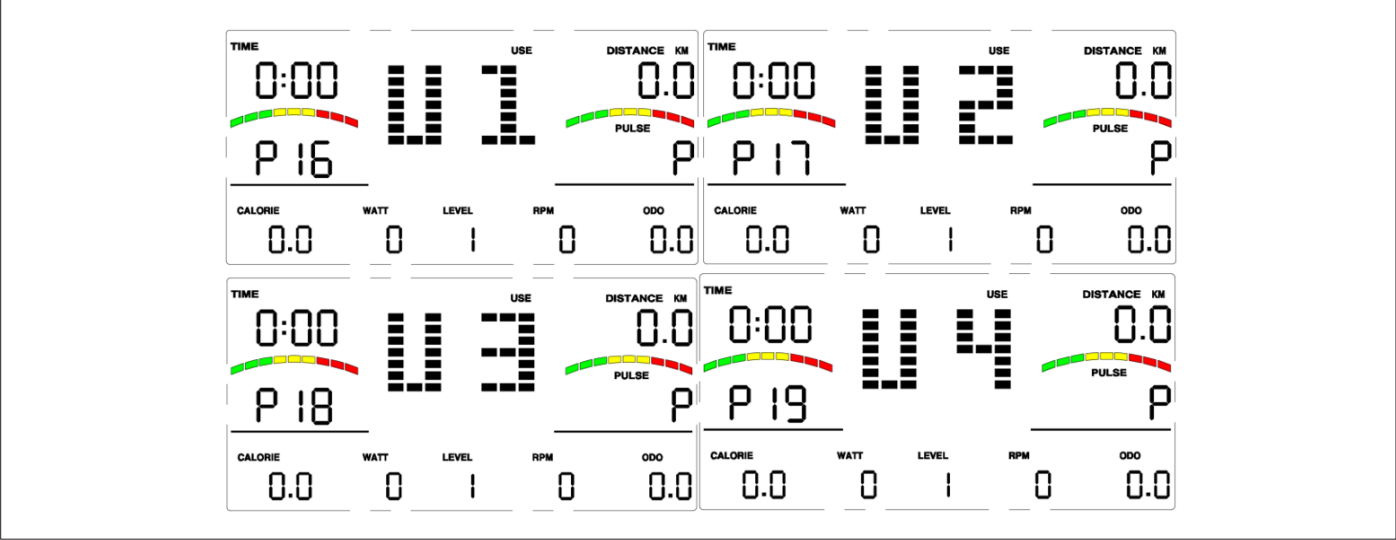
TARGET HEART RATE PROGRAM P15



- 1. Select P15 and press ENTER.
- 2. Use UP or DOWN to set the required target heart rate, then press ENTER.
- 3. Press START/STOP to begin exercise.

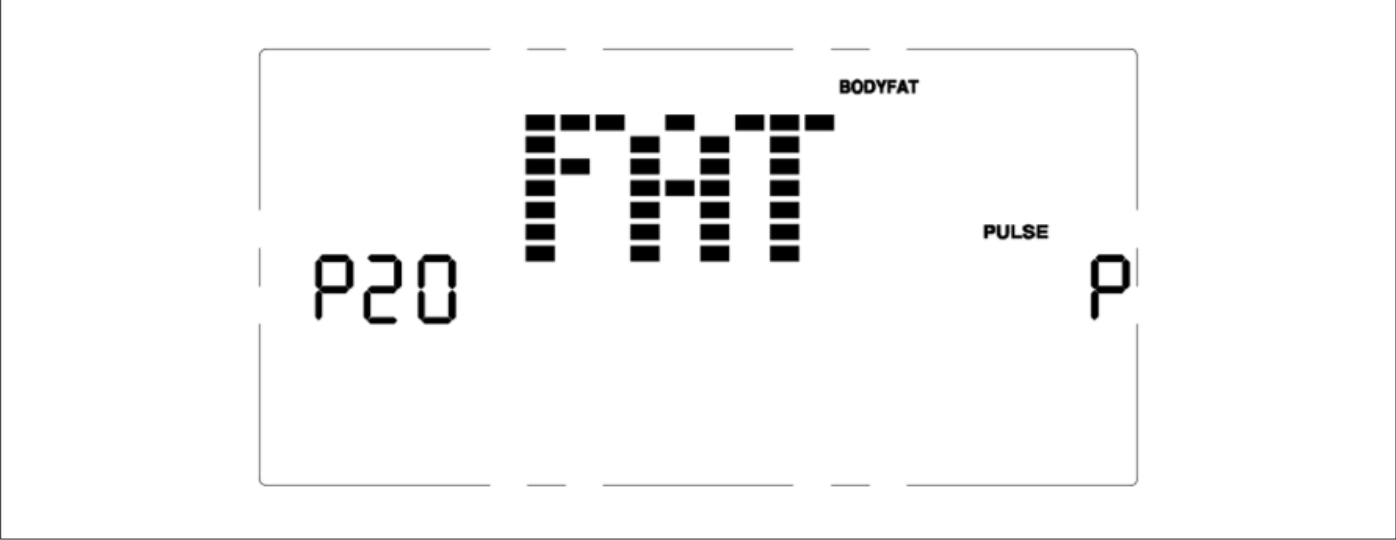
During exercise, the computer adjusts resistance according to the measured heart rate. If the measured heart rate is above the preset target, resistance may decrease. If it is below the target, resistance may increase.

USER PROFILE PROGRAMS P16-P19



- 1. Select the required user profile program (CUSTOM1-CUSTOM4).
- 2. Set the first resistance segment using UP or DOWN, then press ENTER to confirm.
- 3. Repeat the process for resistance segments 2-10.
- 4. Press START/STOP to begin exercise.

BODY FAT PROGRAM P20



- 1. While the cross trainer is stopped, select P20 and press ENTER.
- 2. Set the user number (1-8), HEIGHT, GENDER, AGE and WEIGHT. Press ENTER after each setting.
- 3. Use UP to increase a value and DOWN to decrease a value.
- 4. Hold both pulse sensors and press START/STOP to begin the test.
- 5. The body-fat result will be displayed after approximately 10 seconds.
- 6. Press START/STOP again to exit the body-fat test.

Er.2: The computer has not detected a valid pulse/body-fat measurement signal. Check hand contact with the pulse sensors and try again.

! IMPORTANT:
Body-fat results are estimates for fitness tracking only and are not medical measurements.

BODY FAT REFERENCE TABLE

GENDER / AGE	UNDERWEIGHT	HEALTHY	SLIGHTLY OVERWEIGHT	OVERWEIGHT	OBESE
Male ≤30	<14%	14-20%	20.1-25%	25.1-35%	>35%
Male >30	<17%	17-23%	23.1-28%	28.1-38%	>38%
Female ≤30	<17%	17-24%	24.1-30%	30.1-40%	>40%
Female >30	<20%	20-27%	27.1-33%	33.1-43%	>43%

PULSE RECOVERY

1. While a current heart-rate value is displayed, hold the pulse sensors and press RECOVERY.
2. Keep holding the pulse sensors while the timer counts down from 60 seconds to 0.
3. At the end of the test, the display shows a recovery result from F1 to F6.
F1 = Excellent, F2 = Good, F3 = Fair, F4 = Below Average, F5 = Not Good, F6 = Poor.
4. If a heart-rate value is not detected before starting the test, RECOVERY will not start.
5. Press RECOVERY during the test to exit and return to the stop mode.

DISPLAY FUNCTIONS AND RANGES

DISPLAY	DESCRIPTION
SPEED	Current speed. Range: 0.0-99.9 km/h.
RPM	Pedal revolutions per minute. Range: 0-999.
TIME	Accumulated exercise time. Range: 0:00-99:59. Preset range: 0:00-99:00.
DISTANCE	Accumulated distance. Range: 0.0-99.9 km. Preset range: 0.0-99.0 km.
ODO	Total accumulated distance. Range: 0.0-999.9 km.
CALORIE	Estimated accumulated calories. Range: 0.0-999.9. Preset range: 0.0-990.
PULSE	Measured heart rate. Range: 40-240 BPM.
USER	User number: 1-8.
HEIGHT	100-250 cm.
AGE	10-99 years.
WEIGHT	20-150 kg.
RESISTANCE LEVEL	Level 1-32.
WATT	Target/work rate. Setting interval 5 W; target range 10-300 W.

BLUETOOTH AND APP CONNECTION

1. Enable Bluetooth and location services on the mobile device, then open the compatible fitness app.
2. The computer is stated to support Fitlink, Zwift and Kinomap, and apps/devices using the FTMS Bluetooth protocol.
3. Follow the app instructions to search for and connect to the cross trainer.
4. When an app connection is active, the computer display may turn off. The display will return after the Bluetooth app connection is ended.

The console also supports a compatible 2.4G/Bluetooth heart-rate chest strap or wrist device where supported by the console/FTMS connection.

POWER ADAPTER

- Input: AC 100-240 V.
- Output: 9 V DC, 1000 mA.

VIII. TROUBLESHOOTING

ISSUE	POSSIBLE CAUSE	SUGGESTED ACTION
Computer does not power on	Adapter not connected or no power at outlet	Check the adapter connection at the machine and wall outlet. Confirm the outlet is powered.
E1 displayed	Resistance motor not detected	Stop using it and check that the motor and related wiring connections are secure.
Er.2 during body-fat test	No valid pulse signal detected	Hold both pulse sensors firmly and keep hands still, then repeat the test.
Unstable machine	Footpads not levelled	Adjust the Footpads (55) until the frame is stable on the floor.
Guide rail will not lock	Folding or slope locking mechanism not fully engaged	Stop use. Support the rail and re-engage the Folding Adjustment Handle or Spring Pin. Do not exercise until the rail is securely locked.
Bluetooth app will not connect	Bluetooth/location disabled or app not paired	Enable Bluetooth and location services, close other active connections, then reconnect through the compatible app.

IX. WARRANTY

AUSTRALIAN CONSUMER LAW

Many of our products come with a guarantee or warranty from the manufacturer. In addition, they come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Full details of your consumer rights may be found at www.consumerlaw.gov.au.

Please visit our website to view our full warranty terms and conditions:
<http://www.lifespanfitness.com.au/warranty-repairs>

WARRANTY AND SUPPORT

Any claim against this warranty must be made through your original place of purchase. Proof of purchase is required before a warranty claim may be processed.

If you have purchased this product from the Official Lifespan Fitness website, please visit <https://lifespanfitness.com.au/warranty-form>

For support outside of warranty, if you wish to purchase replacement parts or request a repair or service, please visit <https://lifespanfitness.com.au/warranty-form> and fill in our Repair/Service Request Form or Parts Purchase Form.

Scan this QR code with your device to go to lifespanfitness.com.au/warranty-form



X. SECURITY SUPPORT INFORMATION

REPORTING

To report a cyber security issue, please email support@gflgroup.com.au with product details and a description of the issue.

We will acknowledge receipt and provide updates as it is investigated.

DEVICE SUPPORT PERIOD

This product will receive security updates for a minimum of 12 months from the date of purchase.



WWW.LIFESPANFITNESS.COM.AU